

HOPE STREET  
MARGOLIS  
FAMILY CENTER



California Hospital  
Medical Center Foundation.

A Dignity Health Member

# 2022 Impact Report

Educating Children  
Strengthening Families  
Transforming Communities

# Message from leadership

Hope Street Margolis Family Center at Dignity Health—California Hospital Medical Center (CHMC) has long been a transformative leader in changing the life trajectories for children and their parents in our communities by focusing on holistic, preventive health care programs and services.

In 2022, as we navigated the lingering effects of the COVID-19 pandemic, we celebrated our 30th anniversary of educating children, strengthening families and transforming our downtown, south and central Los Angeles communities. Through our continuum of care—including early childhood education, child welfare, behavioral health, parent education, health, youth and social services—Hope Street supports the entire family from birth to adulthood.

## One thing is clear: Hope Street is health care.

No other hospital program does what we do. Thanks to generous supporters like you, we've improved outcomes for approximately 75,000 children and their families—helping them live better, healthier lives and empowering them to take hold of the countless opportunities in their futures.

We are beyond grateful for the steadfast support of our donors, friends and partners. Innovative health care delivery can only happen with the support of generous friends like you. There is still more to be done—and we cannot do that without you. Thank you for your belief in Hope Street's mission and the unlimited potential of our youth and families.

Sincerely,



Vickie Kropenske, RN, PHN, MSN  
*DIRECTOR*  
Hope Street Margolis Family Center



Alina Moran, MPA, FACHE, FAB  
*PRESIDENT*  
California Hospital Medical Center

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# The community we serve

**46%**

of individuals have public health insurance (Medicare and Medi-Cal).

**\$32,014**

is the median household annual income.

**50%**

of families receive Supplemental Security Income (SSI), cash assistance income, or food stamps.

**62%**

of families have a child under six years of age and both parents work full-time.



**69%**

are Hispanic/Latino.

**44%**

of families with children under 18 years of age live below the federal poverty level.

**47%**

of all children in families experiencing homelessness within Los Angeles County reside within our service area.

**32 years**

is the median age of residents.





# Our impact

## Health and family support



**7,553**

in-person home visits, including care coordination, parenting support and child development services, were provided to 363 young families.



**22,890**

hours of therapeutic mental health and child welfare services provided to 518 children and their families.



**94%**

of infants and toddlers received on-time immunizations and well-child care services.



**67,853**

meals served by the hospital to children.

## Youth center



**23,650**

hours of academic support; science, technology, engineering, arts and mathematics (STEAM) and recreation and wellness programming were provided to over 350 school-aged students.

## Early care and education for children



**405,216**

hours of early care and education were provided to 261 infants, toddlers and preschoolers.



**6,543**

books were distributed to families along with corresponding learning materials.

## COVID-19 response



**1,500**

COVID testing kits provided.



**24,328**

diapers distributed.



**11,676**

meals provided to families.



**Over 100**

individuals, corporations and community partners donated food, infant care and other essential items that were all distributed to families.





# Supporting our community through 2022

## April



The Nest, our fourth child development center located near the USC University Park Campus, officially welcomed its inaugural class of children.

We also welcomed members from the Region IX team of the Administration for Children and Families (ACF), a division of the U.S. Department of Health and Human Services, and architectural firm Perkins&Will to the center. In March 2019, CHMC was awarded Early Head Start expansion funding from ACF to provide center-based services for 32 toddlers and young children and home-based services for nine pregnant women, infants and toddlers. Perkins&Will designed The Nest pro bono as a part of its Social Purpose Program.



## June

The Champions for Children Luncheon celebrated Hope Street's 30th anniversary and raised a record-breaking \$460,000. Hope Street alumni who were just accepted into college were featured during the program inspired by Dr. Seuss' "Oh the Places You'll Go!" Honorees included mother-daughter duo the Honorable Donna Garber, former mayor of Beverly Hills, and Emmy Award-winning journalist Linda Ellman; and architectural firm Perkins&Will.



CHMC Family Medicine residents visited children at our Mercy Housing California early childhood center as a part of their training rotations. This rotation serves two purposes: 1) Residents learn how to teach and engage with younger children to better communicate health and wellness topics during their well-child checkups and 2) Children become more comfortable with health care providers during interactive sessions, such as washing their hands.





# July

Hope Street's annual Summer of Science program facilitated over 50 activities and field trips, inspiring 126 children to explore STEAM subjects and careers.



# August



Longtime Hope Street supporters Eloise and Mark Appel donated new Macbook laptops to six students entering their freshman year of college in the fall.

# November

The Los Angeles County Medical Association and the Patient Care Foundation of Los Angeles County honored Hope Street with the Innovation Award for Facilities at its 10th Annual Los Angeles Healthcare Awards recognizing “exceptional service in providing care to underserved communities.” Dignity Health–California Hospital Medical Center President Alina Moran (left) and Hope Street alumna Dr. Evelyn Janet Bonilla (right), an anesthesiologist at City of Hope, accepted the award.



# December

The Hope for the Holidays campaign supported 54 families through Celebrate a Family, a program that matched families with donors, who received individualized wish lists for each family member. Hope for the Holidays also raised more than \$53,000 for the newly established Hope Street Emergency Assistance Fund that provides year-round support for families facing unexpected challenges; and collected and distributed over 2,000 toys to children of all ages.



# Donor spotlights

## Nashuva

Nashuva (Hebrew for “we will return”) is a progressive Jewish spiritual community based in Los Angeles. Founded by Rabbi Naomi Levy in 2004, its mission is: “to serve together, as a community, to bring light to a dark corner of our city.” The community holds Shabbat services every Friday and prayer is led by the Nashuva Band, a diverse group of interfaith musicians.



Every November, Nashuva hosts the Nashuva/ Hope Street Thanksgiving Feast and Festival. For the last 18 years, the Thanksgiving luncheon has provided arts and crafts activities, care packages and a feast for 200 Hope Street families.

“The synergy between our two communities was obvious from the start. We feel comfortable together and Nashuva volunteers are so eager and overjoyed to get involved,” says Rabbi Levy. “One of our Nashuva young men helped establish the children’s library at Hope Street as a part of his Eagle Scout project.”

Rabbi Levy also clears up a common misconception: “Some people mistakenly believe that the Hebrew word ‘mitzvah’ means ‘good deed.’ But ‘mitzvah’ means ‘obligation,’ as Jews we are required and commanded to help those who are in need.”

Through its Social Action initiative, Nashuva addresses needs of the elderly, unhoused, under-resourced, people in transition and the environment by partnering with select organizations including CHMC/ Hope Street. The intent of the initiative is to serve the city, and create community-building and life-affirming experiences.

“By giving we are always receiving, always learning, forever growing,” Rabbi Levy adds.







# Lucky Number 9 Foundation

The Lucky Number 9 Foundation addresses food insecurity, good nutrition and access to education for families and children across the globe. Based in Topanga, California, the foundation's support has funded food baskets and educational programs at Hope Street.

During the COVID-19 pandemic, it became evident that the most basic human needs could be easily disrupted, threatening the livelihoods—and lives—of countless children and families. How can a child focus and learn in school, if they don't have enough to eat? And if education is the cornerstone for a child's future success, protecting that child's ability to learn is paramount. The Lucky Number 9 Foundation's founders have given generously to ensure that Hope Street is able to provide both nutritious meals and educational support so that children can thrive. They feel "it's an honor and a privilege to be in a position to help others. Caring for people is the legacy we want to leave."



# A continuum of whole child and family programs

Hope Street Margolis Family Center extends CHMC's vision of keeping our community happy, healthy and whole. The center offers a continuum of programs that advance health equity across the lifespan. Programs are delivered by a multidisciplinary team of professionals.

**Early Care and Education** offer whole child and whole family care through home and center-based services that support young children's early growth, development and school readiness.

**Family Childcare Network** provides young children with high-quality early care and education within a home setting. With Hope Street's support, the network has become an incubator for small family-owned businesses.

**Family Literacy** serves parents and children concurrently. While parents attend English as a Second Language and job readiness classes, their young children receive comprehensive early care and education. This dual-generation model enables parents to more successfully pursue their education and career goals.

**Child Welfare, Wraparound and Mental Health** programs provide therapeutic clinical interventions for children and families impacted by community and family violence and other trauma. Services are provided through clinics, school sites and within the home.

**Strengthening Community** by serving as a resource and partner for grassroots organizations. Hope Street's facility and outdoor recreation areas provide a gathering space for community events and meetings while our staff is available to provide support and guidance.





# How funds are raised\*

**\$611,415**  
Individual gifts

**\$612,989**  
Foundation and corporate grants



**\$13,138,995**  
Government contracts

# Where the funds go\*

*\*Based on FY22 financials.*

**\$4,420,224**  
Child welfare, wraparound and mental health

**\$726,415**  
Youth services



**\$9,216,760**  
Early care and education

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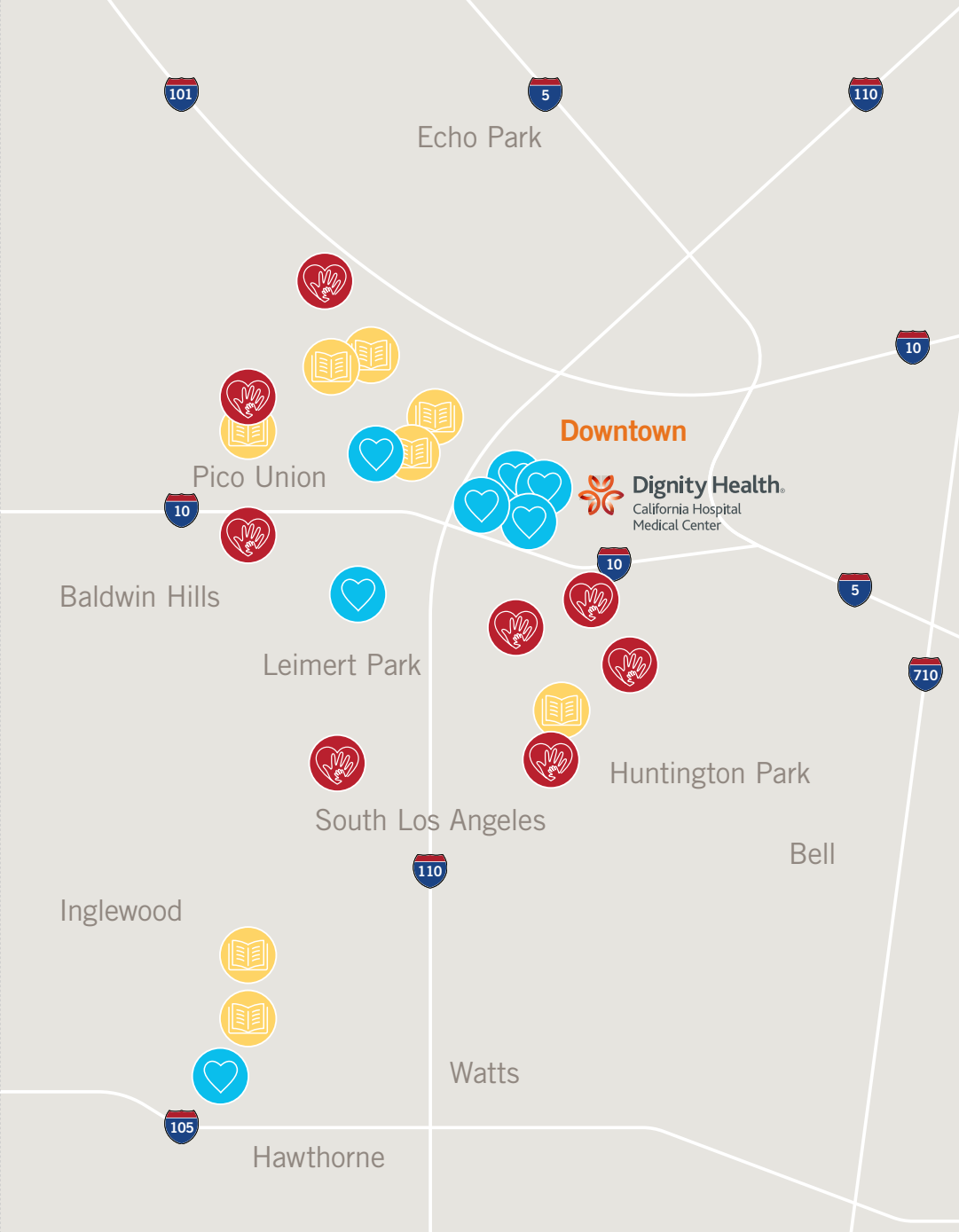
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## Where we provide services in Los Angeles



Sites including the Margolis Family Center, Child Development Centers and Child Welfare and Behavioral Health services



School-based sites



Family Childcare Network homes



**5,000**  
Children and family members served



**30**  
Community partners



**145**  
Staff



**6**  
Locations



**8**  
Family childcare homes

# About us

## Mission

Educating children, strengthening families and transforming communities.

## History

Dignity Health – California Hospital Medical Center (CHMC) understands that the health of a community requires much more than medical services and has a rich history of community building by investing in services that strengthen families. In keeping with this vision, in 1992, CHMC established the Hope Street Margolis Family Center in partnership with the University of California Los Angeles. Hope Street serves as an access point for educational, early childhood, social and health care services for low-income working families in downtown, central and south Los Angeles, and represents an innovative approach to improving health outcomes and advancing health equity.

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# Thank you!

