



2023 Impact Report

Educating Children
Strengthening Families
Transforming Communities

Message from leadership

We are thrilled to share Hope Street Margolis Family Center's progress over the past year in this report. Thanks to your unwavering support and collaboration, we've made significant strides in enhancing health outcomes for families in our community as we strive to pursue greater health equity in downtown Los Angeles.

Hope Street has continued to provide intensive, whole-child support to hundreds of families within our service area. As we continue to understand the changing needs of our community, we have expanded services and have received increased funding to reach more children and in new ways through our various programs and services. These efforts have not only improved health outcomes but also empowered families with the knowledge and resources to thrive. We have also made concerted strides in training the next generation of health care and community health professionals to be more culturally sensitive and responsive to the holistic needs of our community, and we are redefining what a community hospital can and should be.

We are proud of our achievements and grateful for the dedication of our staff, volunteers, donors and partners who have made this progress possible. As we look ahead, we remain committed to our families and helping them achieve their fullest potential. Thank you for being an essential part of this journey. Together, we are building a healthier and stronger Los Angeles.

Sincerely,



Vickie Kropenske, RN, PHN, MSN
DIRECTOR
Hope Street Margolis Family Center



Alina Moran, MPA, FACHE, FAB
PRESIDENT
California Hospital Medical Center

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The community we serve

35.5%

of pregnant women in our community live below the federal poverty line.

Over

32%

of families with children are experiencing food insecurity.

34.7%

of families in our community with children under five years old live below the federal poverty line.

48.1%

of individuals have public health coverage (Medicare/Medi-Cal)



41.3%

of households make less than \$35,000 a year.

42.7%

of families receive some form of government assistance.

51.2%

of all children in families experiencing homelessness within Los Angeles County reside within our community.

Source: 2023 Hope Street Margolis Family Center Community Needs Assessment.



Our impact

Health and family support



7,506

in-person home visits, including care coordination, parenting support and child development services, were provided to 377 young families.



21,481

hours of therapeutic mental health and child welfare services provided to 495 children and their families.



95%

of infants and toddlers received on-time immunizations and well-child care services.



92,284

meals served by the hospital to children.

Youth center



23,532

hours of academic support, science, technology, engineering, arts, and mathematics; and recreation and wellness programming provided to over 351 school-aged students.

Early care and education for children



421,596

hours of early care and education were provided to 239 infants, toddlers and preschoolers.



6,170

books were distributed to families along with corresponding learning materials.

Training a new generation



5,370

clinical hours completed by nursing students, family medicine residents, and social work interns.



45

nursing students, social work interns, and residents completed their training at Hope Street as part of their public health and community well-being curriculum.



Supporting our community through 2023



Champions for Children

The 2023 Champions for Children Luncheon raised over \$355,000 to support the Summer of Science and after-school programs. The event, themed “Believe to Achieve,” featured performances by Hope Street students, an opportunity drawing, silent auction, and a video highlighting the success of Hope Street alum, Kevin Arista Solis, who is currently attending Columbia University.



Hope for the Holidays

Hope for the Holidays brought cheer and support to families in need. Generous donors fulfilled the wish lists of 76 families through the “Celebrate a Family” campaign, ensuring a warm and joyful holiday season. Over 2,000 donated toys brought smiles to children’s faces, and nearly \$40,000 was raised for the Hope Street Emergency Family Assistance Fund, providing a vital safety net for families facing unexpected hardships.



Celebrating milestone anniversaries

On the heels of our 30th anniversary, we celebrated two significant anniversaries: the 20th year of the Angelica Early Childhood Center and the 10th year of our flagship Margolis building. The Angelica Early Childhood Center has been core to the community fabric of the Pico-Union area for two decades. To commemorate this milestone, we hosted a vibrant celebration featuring community leaders, music, dancing, food and children’s activities. The Margolis building, a four-story, 26,500-square-foot center, stands as a testament to the hospital’s commitment to providing comprehensive services under one roof, and to the generosity of the Margolis Family Foundation.



Training the next generation of the public health workforce

Hope Street Margolis Family Center's commitment to the rising generation

In an era where public health challenges are increasingly complex and interconnected, the need for well-rounded, community-focused health professionals has never been greater. Hope Street Margolis Family Center, a beacon of innovation and dedication in caring for children and families, is at the forefront of addressing this need. Through training nursing students, social work interns, and family practice residents in community-based health care work, Hope Street is shaping the next generation of health care professionals to tackle the deep health inequities faced by many communities. "We are proud to be investing in the next generation of healers who will carry on our mission," says Tania Benacerraf, LCSW, Director of Behavioral Health and Child Welfare Programs.

A holistic approach to training

Hope Street's unique model provides an important training ground for comprehensive, hands-on learning experiences that bridge the gap between theoretical knowledge and practical application. This approach ensures that young professionals not only understand community health principles but also experience their real-world impact.

For nurses, the center's training emphasizes the importance of community health outreach and preventive care. Trainees visit newborns and NICU graduates at home and engage in activities such as health screenings, health education and community health assessments which are all crucial to understanding how to address and manage child and family health concerns at a grassroots level. This experiential learning fosters a deeper appreciation for the contributions of nurses in promoting health beyond traditional clinical settings. While many of the nurses



Family practice resident demonstrating the importance of vaccinations at a teddy bear clinic at Hope Street's Mercy Housing California site.



Social work interns.

who come through Hope Street will ultimately work in acute care settings, they take with them a deeper understanding of their patients and the complexities of their needs.

Social work interns also gain invaluable experience through direct engagement with diverse communities.

They work closely with families, individuals, and community organizations to address mental health concerns, substance abuse, family violence, and socioeconomic challenges. This practical, mentored exposure helps interns develop the skills necessary for effective case management and advocacy, essential components of social work.

Family practice residents benefit from a similarly immersive experience. The center provides opportunities to work in classrooms and participate in multidisciplinary teams addressing complex health issues. This environment not only enhances their clinical skills but also instills a strong understanding of how social drivers of health influence patient outcomes. Integrating community-based learning into their residency, prepares these future family practitioners to deliver comprehensive, patient-centered care.

Looking ahead

Hope Street Margolis Family Center's commitment to training the next generation of community health professionals reflects a forward-thinking approach to addressing today's and tomorrow's health challenges.

"It's rewarding to help nursing students and physicians see that health is more than what is within the walls of the hospital...they're able to make these connections and see their patients as whole human beings," shares Rachel Vloria, BSN, PHN, Hope Street's Public Health Nurse Specialist. By integrating community-based work into the educational journey of nurses, social work interns, and family practice residents, the center is laying the groundwork for a healthier, more equitable future.



A legacy of collaboration: CHMC and UCLA partner for a healthier future

For over three decades, Hope Street Margolis Family Center has stood as a shining light for children and families in Los Angeles. This commitment to community health and well-being is deeply intertwined with the University of California Los Angeles (UCLA), a collaboration that has yielded remarkable results and continues to shape the future of health care.



UCLA nursing students at Hope Street.

This powerful partnership began in 1992 with the establishment of Hope Street itself, thanks to the shared vision of UCLA and California Hospital Medical Center (CHMC) to create a comprehensive community health and wellness program. Hope Street has blossomed over the years, encompassing a wide range of initiatives that benefit both UCLA students and the community.

One of the most impactful connections is with the BruinCorps program, which brings UCLA student mentors to Hope Street. These dedicated students provide academic support, assist with reading comprehension, and engage with children in art, science, and recreation activities. The program fosters meaningful connections between students and mentors, creating a sense of community and shared purpose.

“We currently have eight BruinCorps mentors,” explains Yajaira Molina, Education Coordinator. “They help with our academic component along with literacy either in a one-on-one or in a group setting. They also help students in our art, science, and recreation rotations. Not only do the mentors come in to help but they build bonds with our students and they look forward to seeing them every day.”

The partnership extends to the UCLA School of Nursing, where public health nursing students gain valuable clinical experience at Hope Street. In 2023 alone, 31 nursing students completed over 2,790 clinical hours at the center, gaining hands-on experience in a community setting.

Beyond individual programs, the partnership is further strengthened by the UCLA Center for Healthier Children, Families & Communities, led by founding Director Neal Halfon, MD, MPH. This center focuses on understanding and addressing the complex factors that impact children’s health and well-being, emphasizing equity and community engagement.

“Over the last 30 years, we’ve learned an incredible amount here at Hope Street,” says Dr. Halfon. “And we’ve accomplished a lot, but we’re at a point to take what we’ve learned and transpired here to the next level.”

The partnership between Hope Street Margolis Family Center and UCLA is a testament to the power of collaboration in creating a healthier future for children and families. By combining the expertise of academic institutions with the on-the-ground dedication of community organizations, this partnership continues to inspire innovation, empower future health care leaders, and build a more equitable and just society.



UCLA BruinCorps volunteer tutoring a Hope Street student.

Good+Foundation

Transforming lives through tangible goods and innovative services

Good+Foundation, a national non-profit organization founded in 2001, has been making a significant impact in supporting under-resourced families through a unique approach of pairing tangible goods with innovative services, ultimately to dismantle multi-generational poverty.



Aicra, pictured with her daughter, received a much-needed car seat thanks to Good+Foundation.

The foundation's inception was inspired by the experiences of its founder, Jessica Seinfeld, after the birth of her first child. She realized the challenges faced by many families in providing essential items for their children. Thus, Good+Foundation began its journey, initially focusing on collecting gently used goods through drives and later evolving to integrate an incentive model to amplify the impact of their donations of new goods to caregivers.

Good+Foundation's focus is not just distributing goods but also working closely with a network of anti-poverty parenting programs. These programs aim to provide long-term support to families, addressing not only immediate needs like diapers and clothes, but also offering services such as parent education, family therapy, and case management. This two-generation approach ensures that entire households receive comprehensive support, breaking the cycle of poverty.

One of the distinctive aspects of Good+Foundation's programs is an intentional father inclusion requirement.

Recognizing the positive impact of involved fathers and father figures on children's outcomes, all grantee partners of the foundation are father-inclusive, promoting family cohesion and support.

Over the years, Good+Foundation has expanded its impact, donating over \$17 million worth of brand-new goods in 2023 alone. This includes essential items like diapers, strollers, car seats, and safe sleep spaces. In 2023, the foundation also surpassed \$1 million in family cash grants to support the immediate needs of families. The foundation's partnership with Hope Street's Early Head Start program exemplifies its commitment to community collaboration and holistic

support for families. In 2023, it provided Hope Street with 92 strollers, 75 car seats, more than 7,200 diapers, and \$8,000 in family cash grants.

Hope Street's adaptability and deep-rooted relationships in the downtown Los Angeles community have made it a valuable partner for Good+Foundation. Together, we have provided critical support to immigrant families, single parents, and underserved communities, making a tangible difference in people's lives. Through strategic partnerships, innovative programs, and a dedication to inclusivity, Good+Foundation continues to be a beacon of hope for families in need.

By the numbers

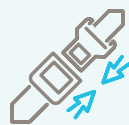
Good+Foundation's partnership with Hope Street Margolis Family Center since 2021:



16,000
diapers



239
strollers



207
car seats



112
safe sleep spaces
(cribs, Pack 'n Plays)



\$18,000
in family cash grants

A continuum of whole-child and family programs

Hope Street Margolis Family Center extends CHMC's vision of keeping our community happy, healthy and whole. The center offers a continuum of programs that advance health equity across the lifespan. Programs are delivered by a multidisciplinary team of professionals.

Early Care and Education offer whole-child and whole-family care through home and center-based services that support young children's early growth, development and school readiness.

Family Childcare Network provides young children with high-quality early care and education within a home setting. With Hope Street's support, the network has become an incubator for small family-owned businesses.

Family Literacy serves parents and children concurrently. While parents attend English as a Second Language and job readiness classes, their young children receive comprehensive early care and education. This dual-generation model enables parents to more successfully pursue their education and career goals.

Child Welfare, Wraparound and Mental Health programs provide therapeutic clinical interventions for children and families impacted by community and family violence and other trauma. Services are provided through clinics, school sites and within the home.

Strengthening Community by serving as a resource and partner for grassroots organizations. Hope Street's facilities and outdoor recreation areas provide a gathering space for community events and meetings while our staff is available to provide support and guidance.

Youth Center provides comprehensive after-school support for students of all ages, offering academic assistance, health and wellness activities, sports, arts, and the annual Summer of Science program. High school students also receive college prep and career development guidance, preparing them for future success.

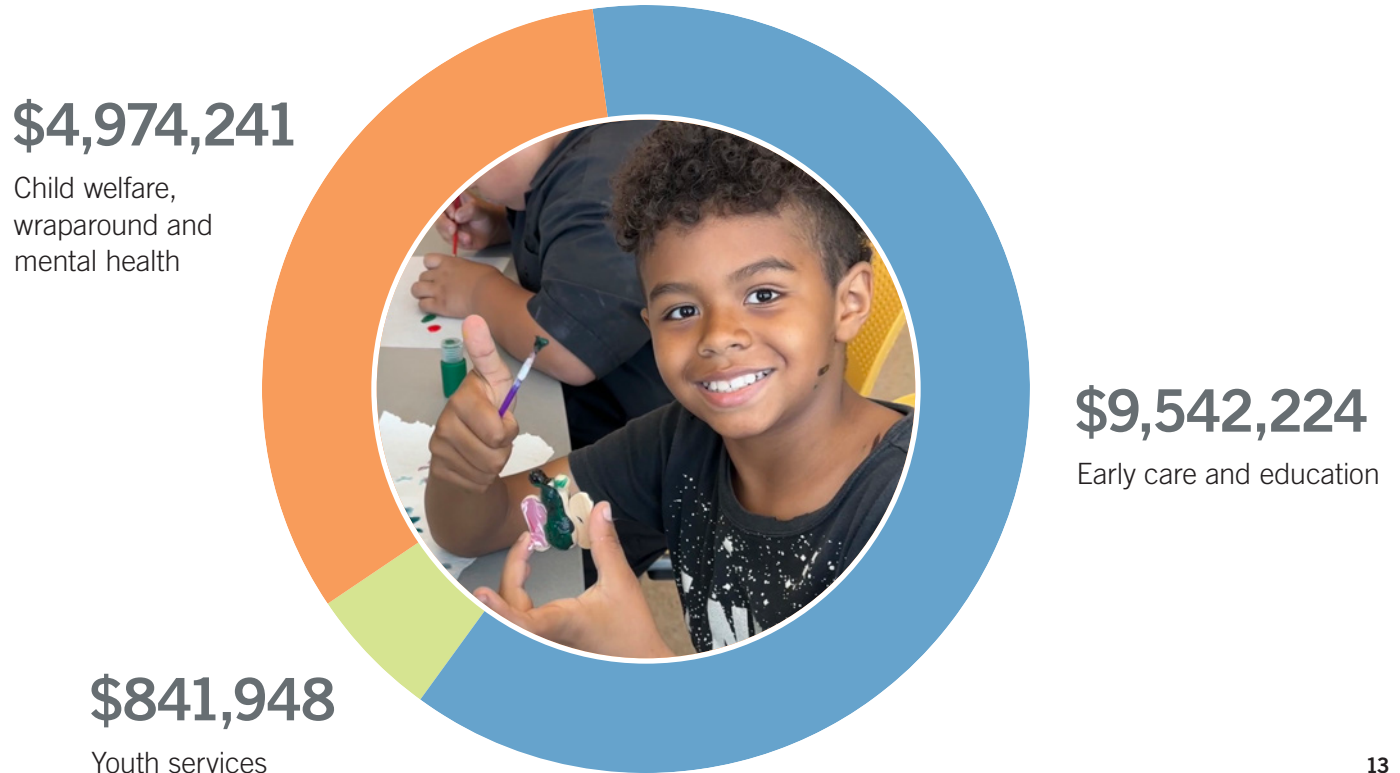


How funds are raised*



Where the funds go*

**Source: Hope Street FY23 unaudited budget to actual.*



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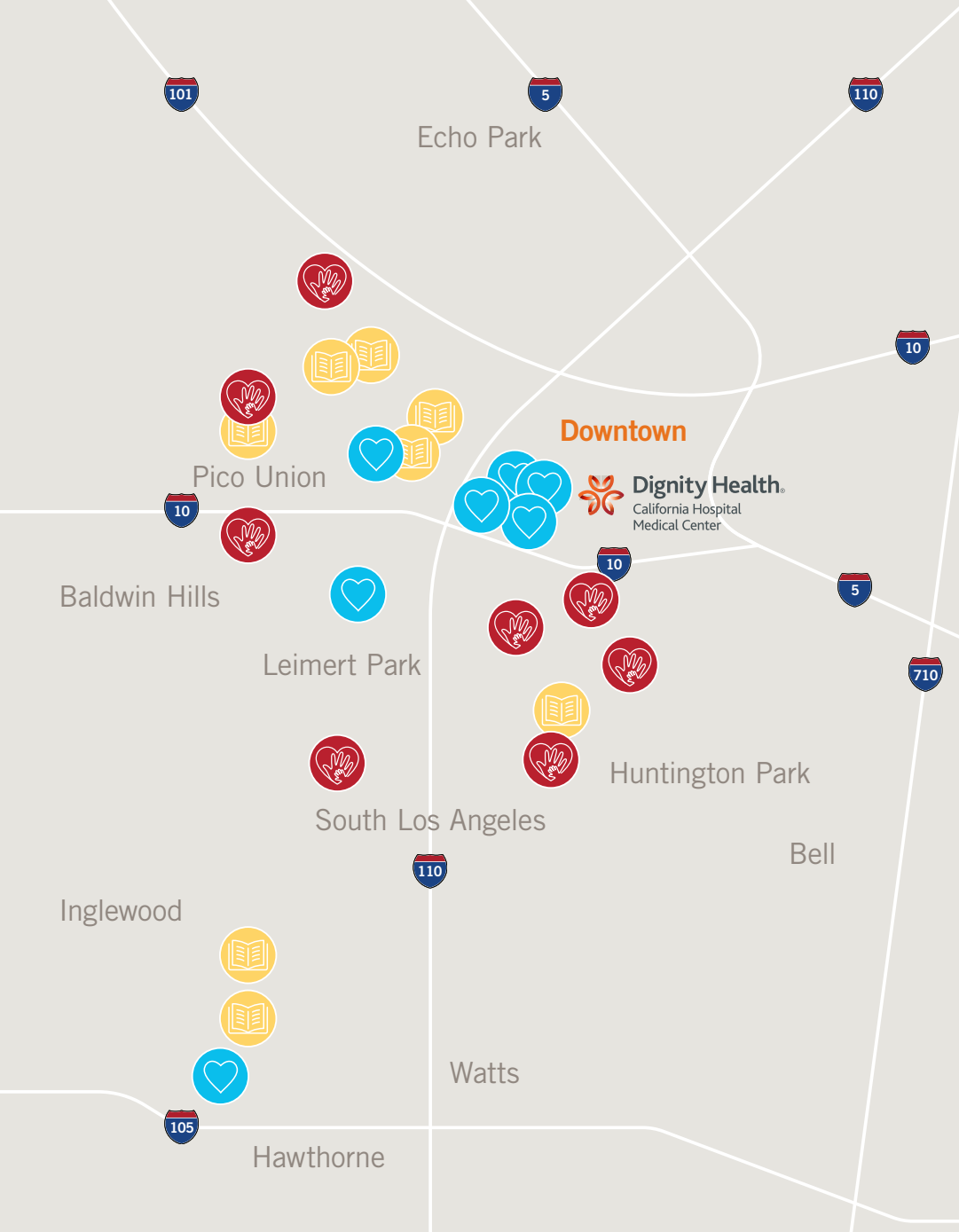
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Where we provide services in Los Angeles



Sites including the Margolis Family Center, Child Development Centers and Child Welfare and Behavioral Health services



School-based sites



Family Childcare Network homes



5,000
Children and family members served



30
Community partners



145
Staff



6
Locations



8
Family childcare homes

About us

Mission

Educating children, strengthening families and transforming communities.

History

Dignity Health – California Hospital Medical Center (CHMC) understands that the health of a community requires much more than medical services and has a rich history of community building by investing in services that strengthen families. In keeping with this vision, in 1992, CHMC established the Hope Street Margolis Family Center in partnership with the University of California Los Angeles. Hope Street serves as an access point for educational, early childhood, social and health care services for low-income working families in downtown, central and south Los Angeles, and represents an innovative approach to improving health outcomes and advancing health equity.

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Address service requested

Thank you!

