

HOPE STREET
MARGOLIS
FAMILY CENTER



California Hospital
Medical Center Foundation.
A Dignity Health Member

2024 Impact Report

Educating Children
Strengthening Families
Transforming Communities



Message from leadership

We are deeply grateful to share Hope Street Margolis Family Center’s remarkable journey over the past year. The transformative impact we’ve achieved would not have been possible without the generosity and dedication of supporters like you. Your contributions—whether through donations, volunteer hours or sharing our story—have directly strengthened our ability to advance health and well-being in downtown Los Angeles.

The heart of our mission is rooted in community giving and mutual support. As we’ve expanded our services to meet evolving needs, we’ve been profoundly moved by how our community has responded in kind. Your unwavering commitment has enabled us to provide intensive, whole-child support to hundreds of families, empowering them with both resources and knowledge to thrive amid challenges.

Each contribution, no matter the size, creates ripples of positive change. When you give to Hope Street, you’re not just supporting a program—you’re investing in the future of our children, strengthening families and making a positive impact on our shared community. The spirit of giving back that permeates our work is reflected in how our families are the teachers, firefighters and health professionals in their communities.

We are especially proud of how community support has enhanced our ability to train the next generation of professionals and leaders, creating a legacy of compassionate care that will benefit our neighborhoods for years to come.

As we look to the future, we invite you to continue this journey with us. Together, we’re building a resilient community where families can achieve their fullest potential. Thank you for being the foundation of our work. Your generosity makes everything possible.

Sincerely,



Vickie Kropenske RN, PHN, MSN
DIRECTOR
Hope Street Margolis Family Center



Jill Welton MSN
INTERIM PRESIDENT
California Hospital Medical Center
MARKET PRESIDENT
Dignity Health Southern California

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The community we serve



48.1%

of individuals have public health coverage (Medicare and Medi-Cal)

41.3%

of households make less than \$35,000 a year

42.7%

of families receive Supplemental Security Income (SSI), cash assistance income or food stamps

34.7%

of families in our community with children under 5 years old live below the federal poverty line

51.2%

of all children experiencing homelessness within Los Angeles County reside within our community

35.5%

of pregnant women in the community live below the poverty line

Over
32%

of families with children are experiencing food insecurity

35 years


is the median age of residents


Source: 2023 Hope Street Margolis Family Center Community Needs Assessment





Our impact

Health and family support

- 


8,068
in-person home visits, including care coordination, parenting support and child development services were provided to 407 young families.
- 

23,016
hours of therapeutic mental health and child welfare services provided to 560 children and their families.
- 

95%
of infants and toddlers received on-time immunizations and well-child care services.
- 


97,619
nutritious meals served by the hospital to children.


Youth center

- 

24,538
hours of academic support, science, technology, engineering, arts and mathematics (STEAM) and recreation and wellness programming were provided to over 366 school-aged students.


Early care and education for children


- 

444,528
hours of early care and education were provided to 252 infants, toddlers and preschoolers.
- 

6,650
books were distributed to families along with corresponding learning materials.

Training a new generation

- 

2,506
clinical hours completed by nursing students, family medicine residents and social work interns.
- 

33
nursing students, social work interns and residents completed their training at Hope Street as part of their public health and community wellbeing curriculum.



Supporting our community through 2024



Champions for Children breaks fundraising record

The 2024 Champions for Children Dinner achieved unprecedented success, raising over \$450,000 for Hope Street Margolis Family Center’s youth programs. The event, themed “The Magic of Hope Street,” was held at Jonathan Club in downtown Los Angeles to fund vital After-School and Summer of Science programs.

Guests enjoyed carnival games, a magic show, silent and live auctions, and a spirited fund-a-need appeal. Event Co-Chairs Eloise Appel and Linda Ellman helped lead the evening, while Youth Center Coordinator Sid Oxford and current college-enrolled Hope Street students shared inspirational stories.

A highlight was a moving video featuring sisters Melissa and Kimberly, showcasing how Hope Street’s support enabled their educational journeys. Melissa, first in her family to graduate high school, is now pursuing a master’s degree, while Kimberly recently began her freshman year at UC Berkeley.

Watch Melissa and Kimberly’s video by scanning the QR code.



Hope for the Holidays delivers joy

Our 2024 Hope for the Holidays campaign raised over \$100,000 to support vulnerable families in downtown Los Angeles. The annual initiative brought holiday cheer while funding crucial year-round programs.

Through the Celebrate a Family program, 74 families facing hardship were matched with donors and received items from their personalized holiday wish lists, ensuring that they could experience the joy of the season. The campaign’s reach extended even further with the distribution of more than 2,000 toys to children throughout the community.

One recipient family—a mother, father, and three young children—exemplifies the impact of donors’ generosity. The father earns enough to cover basic necessities like food and rent, while the mother, who stays home to care for the children, has battled several debilitating health conditions throughout the year.

“I am at a loss for words to express my gratitude for the gifts my family received,” the mother shared. “My daughters were excited and filled with delight as they opened each gift. As I watched their happiness grow, I felt blessed to have been picked as a recipient of these gifts.”

Learn more at SupportCaliforniaHospital.org/Hope-for-the-Holidays

PARTNER PROFILES

Ramona Quinn



As a Client Development Executive at MillerKnoll, Ramona Quinn has transformed her professional expertise of creating spaces that help people do their best work into a powerful force for community impact.

Quinn’s design industry career spans decades, advancing from customer service to Vice President of Operations at Crest Office, where she spent 14 years. Her connection with Hope Street began when she helped furnish the flagship Margolis building, securing grants and donations through

MillerKnoll (formerly Herman Miller). This professional relationship quickly evolved into a personal mission.

Throughout her years of involvement, Quinn has leveraged her professional connections to benefit Hope Street in numerous ways. She facilitated furniture donations during company showroom refreshes, arranged for design firms to donate materials for children’s art projects and recently helped highlight Hope Street through industry recognition with the International Interior Design Association.

As the daughter of immigrants, Quinn understands firsthand the challenges many Hope Street families face. “Hope Street is the real deal,” she explains. “You see the outcome. It continues to grow. It changes lives. It transforms families in a direction that you would never think possible.”

Raised by a single mother who instilled the value of selflessness, Quinn carries forward her mother’s legacy through her dedication to Hope Street and other philanthropic endeavors.

“If it wasn’t for Hope Street, I don’t think I’d be as happy as I am today,” she reflects. “It’s part of my purpose, and it really continues to give me the reset in loving what I do for work and for helping others.”

Jonathan Club



Jonathan Club’s partnership with Hope Street Margolis Family Center exemplifies how membership-driven initiatives can create meaningful community change. Founded in 1894, this historic club has solidified its community engagement into a cornerstone of its identity under Chief Operating Officer Matthew Allnatt.

“We made a conscientious decision to get out from behind the walls,” explains Allnatt, who joined during the 2008 financial crisis. “We focus on family-valued charities and organizations that help families.”

This commitment led to the partnership with Hope Street, which began through L.A. Works, a local volunteer mobilization nonprofit. What started as simple service days painting and fixing benches has blossomed into a meaningful, long-term relationship.

“We are a membership-driven organization,” Allnatt emphasizes. “Without the members saying ‘this is what we want,’ we wouldn’t be making this impact.” This approach has resonated deeply with the club’s 4,000 members, mobilizing significant support for Hope Street.

The club’s philanthropic footprint extends across multiple causes including supporting military families, education and homelessness initiatives. Their employee scholarship fund has raised \$6 million since 2015, supporting 58 students with up to \$85,000 each over four years.

During the recent Los Angeles wildfires, which affected 500 club members with 260 losing their homes entirely, the club demonstrated remarkable resilience by hosting community picnics and providing crucial support to affected families and employees.

Through these collective efforts, Jonathan Club isn’t just supporting causes—it’s actively reshaping what it means to be a community-centered organization in Los Angeles, creating lasting impact beyond its walls.

Eloise Appel

With a lifetime dedicated to improving educational programs, Eloise Appel has become a catalyst for community impact at Hope Street Margolis Family Center.

The eldest of three children, Appel was profoundly influenced by her mother, Myrra, who was named National Teacher of the Year in 1977. Her mother’s innovative approach to education—teaching U.S. history from diverse perspectives and creating simulation experiences where students embodied different societal roles—planted the seeds for Appel’s own educational journey.

“My mother was always passionate about her students,” Appel reflects. “She made sure each and every one of them could achieve as much as they could. She was their go-to person, the one who said, ‘Yes, you can do this. Yes, you can go to college.’”

After earning her doctorate in educational evaluation and research from UCLA, Appel’s path crossed with Hope Street in the early 1990s when she was serving as the state of California’s evaluation consultant for family literacy programs. Hope Street’s Director Vickie Kropenske heard Appel speak at a conference and immediately recognized the value she could bring to their emerging programs.

What began as professional consultation evolved into a deep personal commitment spanning over three decades. Appel helped secure grants, evaluated after-school programs, set up data systems for Early Head Start initiatives, and eventually transitioned from paid consultant to dedicated volunteer and philanthropist.

“Hope Street is one of the few programs I’ve worked with that truly values evaluation data,” Appel explains. “Vickie always wanted to know whether her programs were making a difference and what needed improvement. There was always this level of commitment and passion in providing services to families.”



L-R: Linda Ellman, Hannah Kirschner, Vickie Kropenske and Eloise Appel.

Beyond financial contributions, Appel has served on the CHMC Foundation Board and Hope Street’s Fund Development Advisory Board and helped lead capital campaign efforts that raised \$15.7 million for their flagship facility. Her involvement with the Champions for Children fundraiser has helped transform it from a modest event that once raised \$60,000 to an annual celebration that now generates hundreds of thousands of dollars for Hope Street’s programs.

For Appel, this generosity reflects values instilled by her mother: “If you are comfortable and have all the things you need, it’s your responsibility to help support others.”

This commitment to evidence-based programming and excellence particularly impressed Appel. “The basic direction of Hope Street is that there is no reason why families who are less economically well-off should have anything less than the children of Westside families.”

In recent years, Appel has spearheaded initiatives to support Hope Street students pursuing higher education. After receiving an unexpected \$10,000 donation from a television production that used her home, Appel decided to “pay it forward” by establishing a laptop program for college-bound Hope Street students. This initiative evolved into the Myrra Lee College Support Fund, a family endeavor honoring her mother’s legacy.

The fund provides nearly \$40,000 annually to approximately 15-18 Hope Street alumni currently in college, addressing crucial gaps in their financial support.

“For some of these kids, even this little bit of money can make the difference between staying in school or not,” Appel notes. “The most important thing is that they finish college and change the trajectory of their families and their lives.”

Where are they now?

Hope Street’s impact extends far beyond its walls, as evidenced by these alumni who once participated in our services and have now grown into accomplished professionals giving back to their communities in meaningful ways.



Amy

Amy, an Enrollment Support Specialist for Hope Street’s Early Head Start program, first joined Hope Street during middle school. After graduating with a bachelor’s

in psychological and brain sciences from UC Santa Barbara, Amy returned to Hope Street, where she now helps families access comprehensive supportive services. Recently admitted to Cal State Long Beach’s MSW program, Amy credits Hope Street with building her confidence during her formative years and encouraging her educational pursuits. Her goal is to become a licensed clinical social worker providing counseling services to immigrant families, continuing the cycle of support that transformed her own life.



Estefanie

Estefanie, now a registered nurse at California Hospital Medical Center, first came to Hope Street at age 5. Her mother, a Spanish speaker, accessed English courses and

parenting classes through the Family Literacy program, while Estefanie and her siblings participated in after-school programs, summer camps and art classes. The resources Hope Street provided also helped her mother obtain her GED. Inspired by the support her family received, Estefanie pursued nursing to give back to her community. Today, she’s completing CHMC’s new graduate RN onboarding program, providing care to the same neighborhood that nurtured her.



Marilyn

Marilyn joined Hope Street at age 7. Now serving as an Enrollment Programs Assistant, she transitioned from beneficiary to volunteer to staff member over 25 years. Hope Street helped her entire family,

including her father through the former Fatherhood Program, and all three siblings eventually worked at California Hospital. Passionate about child psychology, Marilyn plans on transferring from East Los Angeles College to Cal State LA to become a child therapist. She values Hope Street’s emotional connections, stating, “I had amazing role models here, and I’m proud to be a good role model to others.”



Rodrigo

Rodrigo, a wildland firefighter with Texas Canyon Hot Shots of the U.S. Forest Service, grew up across the street from Hope Street and first joined its programs at age 10. Hope Street’s after-school programs

taught him responsibility through his first job as a classroom volunteer. After working with adults with autism, Rodrigo pivoted to firefighting during the COVID-19 pandemic. Today, he battles wildfires across the country, including 14 grueling days on the recent Eaton Fire. Rodrigo credits Hope Street for providing essential support, mentorship and educational resources early on, ultimately preparing him for a career dedicated to protecting communities and saving lives.



William

William discovered Hope Street as a child, drawn in by the program’s welcoming environment. Now a Data Assistant at Hope Street, he processes attendance records and tracks home visits, contributing to

impact reports that highlight Hope Street’s community work.

He emphasizes that Hope Street is more than just a program; it fosters enduring relationships built on trust and care. William remains dedicated to Hope Street’s mission, recognizing its vital role in the community, especially during challenging times. He underscores the importance of donations, which make Hope Street’s invaluable services possible.

A continuum of whole-child and family programs

Hope Street Margolis Family Center extends CHMC’s vision of keeping our community happy, healthy and whole. The center offers a continuum of programs that advance health equity across the lifespan. Programs are delivered by a multidisciplinary team of professionals.

Early Care and Education offer whole-child and whole-family care through home and center-based services that support young children’s early growth, development and school readiness.

Family Childcare Network provides young children with high-quality early care and education within a home setting. With Hope Street’s support, the network has become an incubator for small family-owned businesses.

Family Literacy serves parents and children concurrently. While parents attend English as a Second Language and job readiness classes, their young children receive comprehensive early care and education. This dual-generation model enables parents to more successfully pursue their education and career goals.

Child Welfare, Wraparound and Mental Health programs provide therapeutic clinical interventions for children and families impacted by community and family violence and other trauma. Services are provided through clinics, school sites and within the home.

Strengthening Community by serving as a resource and partner for grassroots organizations. Hope Street’s facilities and outdoor recreation areas provide a gathering space for community events and meetings while our staff is available to provide support and guidance.

Youth Center provides comprehensive after-school support for students of all ages, offering academic assistance, health and wellness activities, sports, arts and the annual Summer of Science program. High school students also receive college prep and career development guidance, preparing them for future success.

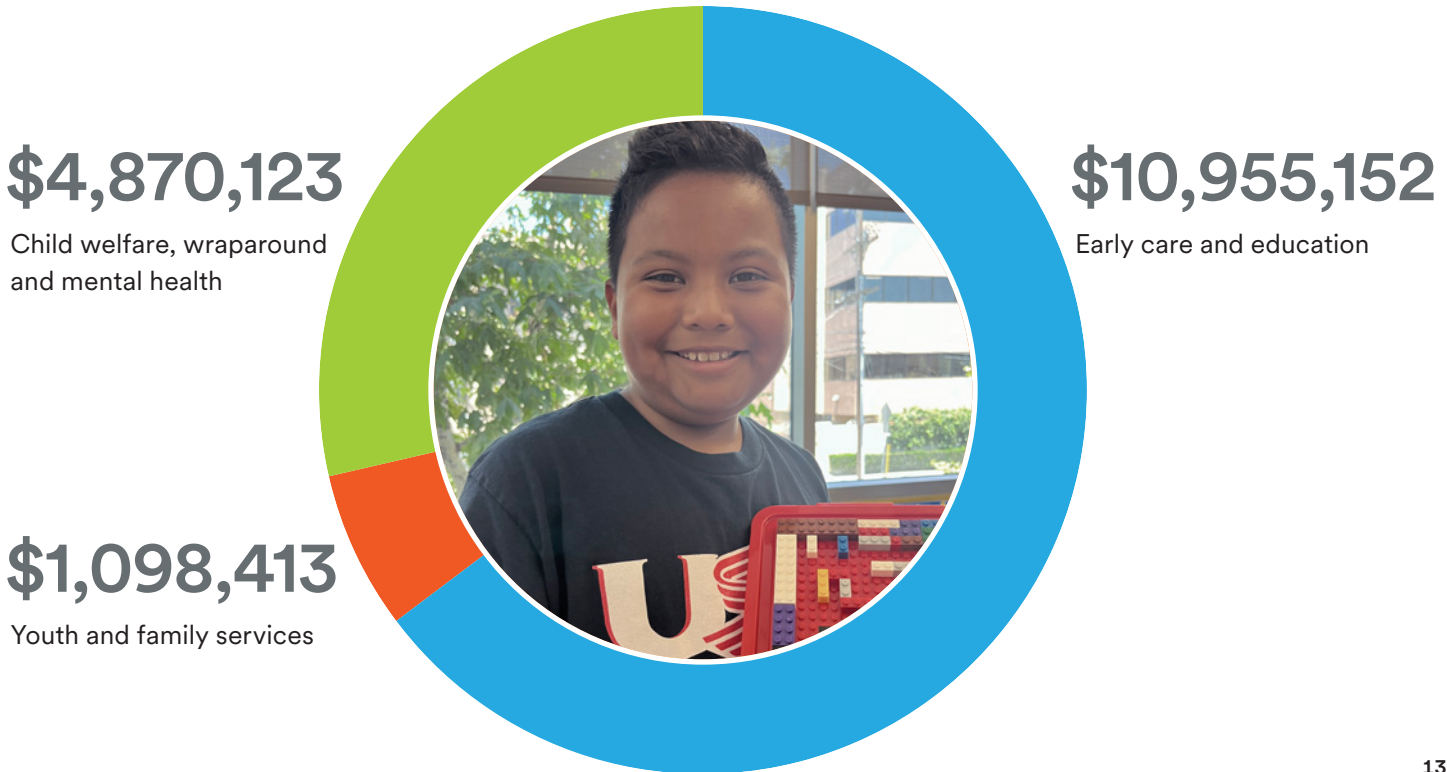


How funds are raised*



Where the funds go*

*Information source: Hope Street FY24 unaudited budget to actual.



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*Fiscal year 2024 board members.

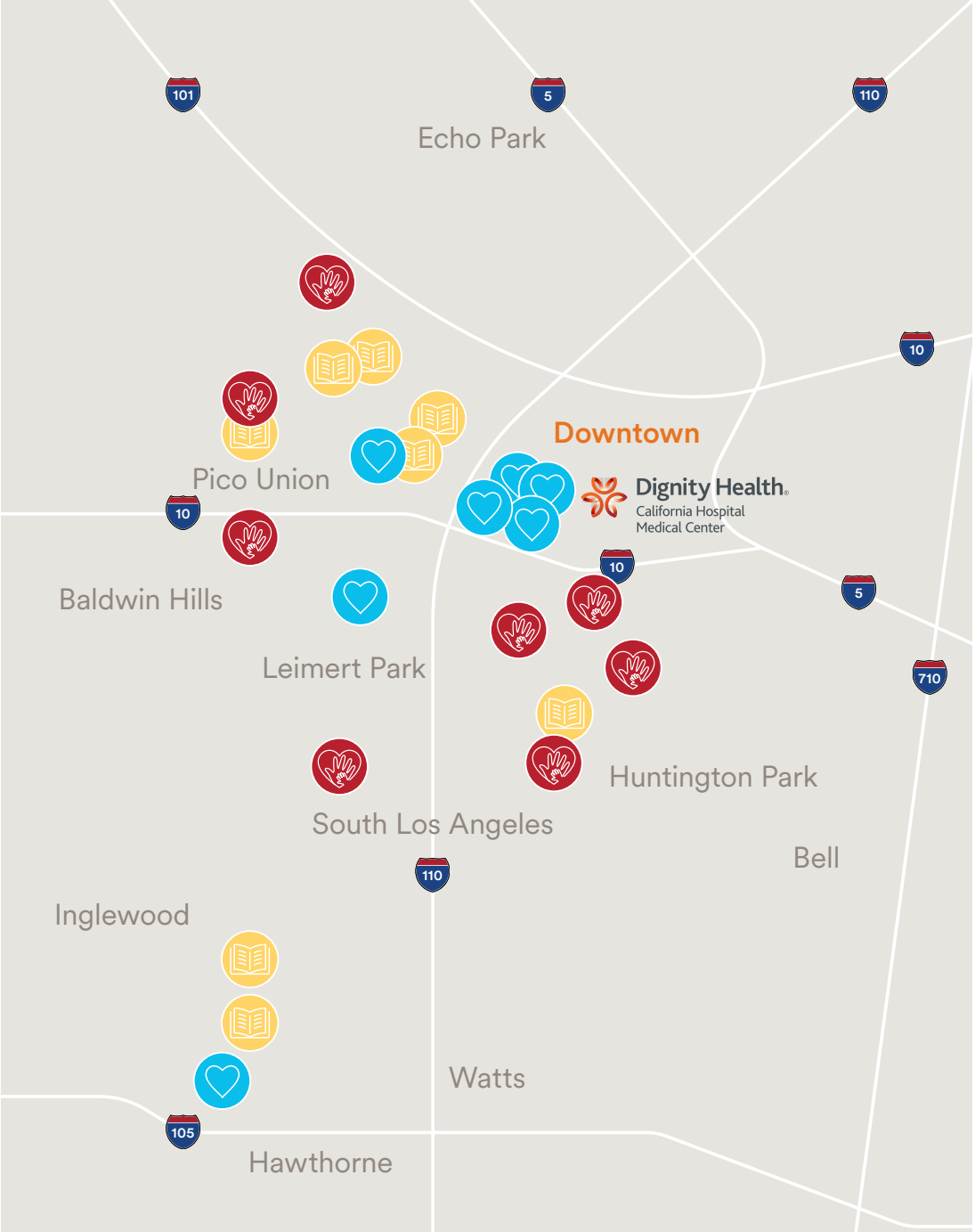
About us

Mission

Educating children, strengthening families and transforming communities.

History

Dignity Health – California Hospital Medical Center (CHMC) understands that the health of a community requires much more than medical services and has a rich history of community building by investing in services that strengthen families. In keeping with this vision, in 1992, CHMC established the Hope Street Margolis Family Center in partnership with the University of California Los Angeles. Hope Street serves as an access point for educational, early childhood, social and health care services for low-income working families in downtown, central and south Los Angeles, and represents an innovative approach to improving health outcomes and advancing health equity.



Where we provide services in Los Angeles

- Sites including the Margolis Family Center, Child Development Centers and Child Welfare and Behavioral Health services
- School-based sites
- Family Childcare Network homes



5,000
Children and family members served



30
Community partners



145
Staff



7
Locations



8
Family childcare homes

1401 S. Grand Avenue
Los Angeles, CA 90015

Tel (213) 742-5867

HopeStreetFamilyCenter.org

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Address service requested

Thank you!

