

# Your kindness in action.

2021–2022 Annual Impact Report



## Our Mission

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As CommonSpirit Health, we make the healing presence of God known in our world by improving the health of the people we serve, especially those who are vulnerable, while we advance social justice for all.

## Our Vision

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A healthier future for all, inspired by faith, driven by innovation and powered by our humanity.

## Our Values

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### Compassion

Care with listening, empathy and love.  
Accompany and comfort those in need of healing.

### Inclusion

Celebrate each person's gifts and voice.  
Respect the dignity of all.

### Integrity

Inspire trust through honesty.  
Demonstrate courage in the face of inequity.

### Excellence

Serve with fullest passion, creativity and stewardship.  
Exceed expectations of others and ourselves.

### Collaboration

Commit to the power of working together.  
Build and nurture meaningful relationships.

## Our Hospital and Foundation

California Hospital Medical Center has served the community since 1887, providing compassionate, high-quality, and affordable care. We are a member of Dignity Health, part of CommonSpirit Health, one of the largest nonprofit health systems in the nation. The CHMC Foundation supports California Hospital's mission by raising philanthropic resources for capital improvements, new technology, staff education and community programs.

## Board of Directors

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Patricia Lott, *Vice Chair*  
Robert J. (RJ) Noonan, Jr., *Secretary*  
Rebecca Cheng, *Treasurer and CFO*  
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# A message from our leadership.



Alina Moran  
Hospital President



Jeffrey R. Germain  
Foundation Board Chair

Thank you for your tremendous support of Dignity Health–California Hospital Medical Center (CHMC). Since the onset of the COVID-19 pandemic, we have faced it head-on—answering the call to help our community pull together and pull through. Now, more than ever, your commitment makes a difference in the lives of patients here and throughout our diverse communities. We are deeply gratified by your faith in our endeavors, which has allowed us to move mountains.

Today, we look toward our future as the hospital of choice for our community’s health care needs, focusing not just on healing those who are ill or injured, but on preventing illness and injury in the first place. We are making investments to enhance our 135-year history in Los Angeles—from the new patient tower opening in 2023 that will transform care for everyone who comes through our doors, to providing a continuum of care that empowers families and children within and beyond our walls through our Hope Street Margolis Family Center and other community health programs, to investing in leading-edge technologies to enhance patient experience and save more lives.

Earlier this year, we welcomed Wright L. Lassiter III as the new CEO of CommonSpirit Health. As we envision our future state, we draw inspiration from words he spoke upon his arrival: “I only have one goal, and that’s to remove the gap between today and what’s possible.” In the enclosed report, you will read about programs that you champion—and how your philanthropy bolsters meaningful, real-life results.

We know that you look to CHMC for the best care possible and to provide leadership for developing healthier communities. Innovation can only happen with the support of generous friends like you. There is still more to be done—and we cannot do that without you.

Thank you again for all that you do.

A blue ink signature of Alina Moran, consisting of a stylized 'A' followed by a long horizontal line.

Alina Moran, MPA, FACHE, FAB  
Hospital President

A blue ink signature of Jeffrey R. Germain, featuring a large, cursive 'J' followed by 'eff'.

Jeffrey R. Germain  
Chair, Foundation Board of Directors

**There is a story of kindness behind every dollar donated to California Hospital Medical Center Foundation. Here we show you the dollars and cents of serving the common good through philanthropy.**



# Giving by the numbers.

## Total dollars raised.

This year, our donors came together to realize the power of generosity and gratitude in our community. The results have been inspiring.



<b>\$26,368,000</b>	<b>2022</b>
\$26,692,000	2021
\$22,693,055	2020

## Transfers to hospital.

Transfers made by the CHMC Foundation to CHMC show collaboration as monies are transferred only after the obligations of donor intent have been met.



<b>\$5,130,000</b>	<b>2022</b>
\$8,030,000	2021
\$6,603,000	2020

## Total donors.

Donors bolster innovation, bring together our community, and serve the vulnerable. Together we accomplish what none of us could do alone.



<b>672</b>	<b>2022</b>
923	2021
1,452	2020

# CHMC by the numbers.



## Hospital

- 135** years serving the community
- 15,009** inpatient visits
- 86,986** outpatient visits
- 67,289** emergency visits, including **2,578** trauma visits
- 2,593** babies delivered



## Community Benefits

- \$188,505,692** in patient financial assistance, unreimbursed costs of Medicaid, community health improvement services and other community benefits
- 2,535** people assisted with health coverage by the Para Su Salud program
- 8,747** patients with chronic diseases received care through the Coordinated Care Initiative to help reduce hospital readmissions



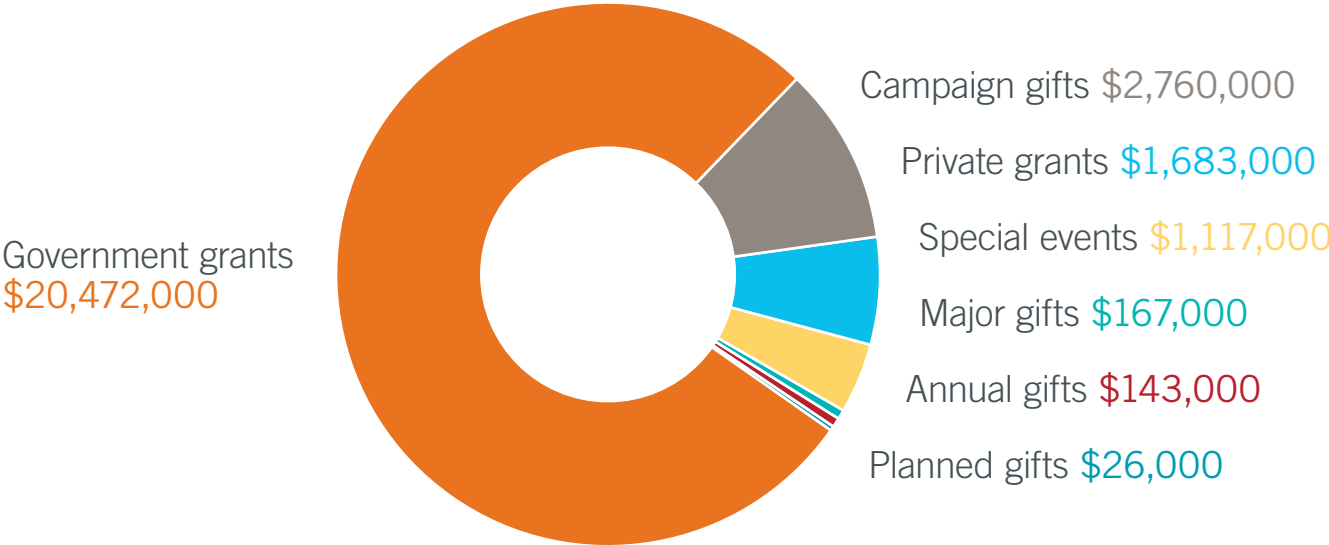
## Environmental Impact

- 165** tons of paper shredded and recycled
- 39,800** pounds of plastic diverted from landfills
- 100** tons of cardboard recycled
- 9** consecutive years being recognized by Practice Greenhealth for environmental stewardship and sustainability efforts

# How funds are raised.

At CHMC Foundation, a diverse group of donors supports our ministry through a variety of ways— annual donations, grants, planned and estate gifts, and events—we, and the patients we serve, are grateful for this philanthropic investment.

Donations, both large and small, enable the hospital to acquire leading-edge technology, build and sustain health education and community outreach programs, and provide exceptional, holistic care to every patient.



# Where funds go.







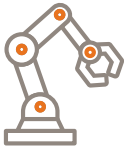



 <p><b>\$22,208,413</b> Community health and prevention programs</p>	 <p><b>\$4,006,119</b> New tower and other capital</p>	 <p><b>\$115,574</b> Area of greatest need and pandemic response</p>	 <p><b>\$37,894</b> Other hospital programs</p>
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## 100% of your donation benefits the cause.

When you donate to CHMC Foundation, 100% of your donation supports the area of need you designate. This is possible because the foundation receives an operating grant from the hospital which covers our staff salaries, benefits, event costs and other fundraising expenses.

# Your support at work.

In fiscal year 2022, these are the top 10 areas that were funded through donations made to CHMC Foundation:

<p>New tower construction</p>  <p>\$2,708,133</p>	<p>Hope Street Margolis Family Center</p>  <p>\$1,216,210</p>	<p>Trauma, surgical and other equipment</p>  <p>\$265,417</p>	<p>Cancer care equipment</p>  <p>\$244,846</p>
<p>Coordinated Care Initiative care navigation services</p>  <p>\$193,304</p>	<p>HIV and hepatitis C screening</p>  <p>\$120,935</p>	<p>Da Vinci robotic instrumentation</p>  <p>\$113,191</p>	<p>Patient emergency assistance</p>  <p>\$55,271</p>
<p>ICU mattresses</p>  <p>\$49,111</p>	<p>Patient experience and educational technology</p>  <p>\$37,797</p>	<p>Together we heal.</p>	

# Your kindness in action.



Robin Stratton Rivera (right) with her parents Vernell and Dr. Omar Stratton at La Grande Affaire.

## A daughter honors her father's legacy by giving to CHMC's future.

"My father called California Hospital 'the little hospital that could,' and he was very proud to work there," says Robin Stratton Rivera of her late father, Omar W. Stratton, MD. "I never heard him complain; rather, he would speak about how he could make the hospital even better to serve the community." Dr. Stratton was Chief of Obstetrics and Gynecology and Chief of Staff during his tenure at CHMC from 1960 to 1991 and—more important—a beloved physician who continued to serve on the CHMC Community Board of Directors for 23 years after he retired.

Growing up, Robin and her parents spent weekends in Riverside, California visiting her grandparents, and every Sunday they would stop by CHMC on the way home so that her father could check on his patients. Robin vividly remembers waiting in the car with her mother playing "20 Questions" while her father finished his rounds. "The hospital was home to him," Robin reflects. "It was such a part of him and he was proud of what happened there. He even liked to plan the parties to raise money for the hospital—he was known as the 'party guy.'"

Dr. Stratton served on the first planning committee for

CHMC Foundation's signature black-tie gala, La Grande Affaire, and Robin flew out to attend from New York, where she lived at the time, because he was so proud of the event. A talented painter, Dr. Stratton also donated his artwork for the gala's silent auction.

Dr. Stratton liked that CHMC was small enough that he could get to know all the nurses and physicians. In an interview for a book on the hospital's history he said, "I have always felt that the medical center has a destiny that has not as yet been fulfilled." Robin believes this perspective reflected his pride in the deep-rooted relationships among the hospital staff, and the shared commitment to doing even more to serve the community.

In 2019, Robin and her daughter, Alicia, traveled from the East Coast for the groundbreaking of CHMC's new patient care tower. Thanks to a generous donation from Robin, one of the new birthing suites will be named in her father's honor. Robin felt proud and excited that Alicia could share in this momentous occasion. "I just picture that one day someone will think back to when they were born and say, 'I was born in the Omar Stratton Suite at California Hospital Medical Center,' and my father's legacy and passion for the hospital will continue. How could I not honor him in this way? I want a little bit of him to live on at CHMC."



# Your City, Your Hospital expansion update.

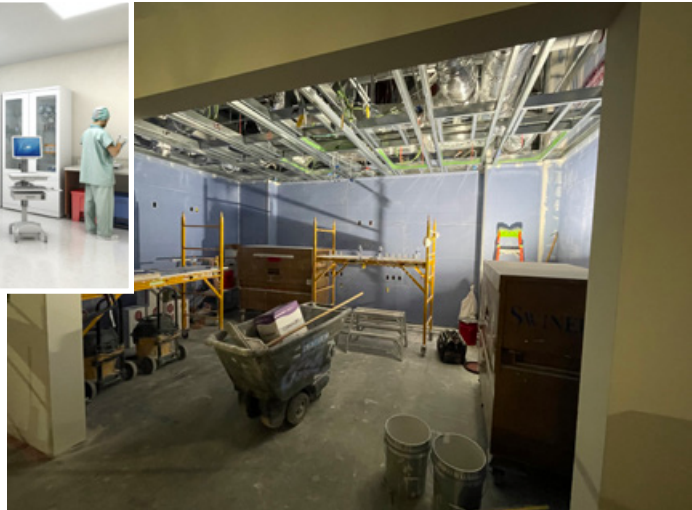
We're grateful to the many generous donors who are supporting our Your City, Your Hospital Campaign to build a four-story patient tower. Construction of the state-of-the-art, 150,000-square-foot addition began in 2018. It includes expanded emergency and trauma departments allowing for 51% more beds all in individual private rooms, and two floors of mother/baby care with modernized labor and delivery, antepartum, postpartum and Neonatal Intensive Care Units, also with all private rooms. Occupancy is scheduled for 2023.

While dramatic progress on the foundation, exterior walls and façade has been clearly visible, there is much more going on behind the scenes! Take a look at the progress at the right.



Rendering and current.

## ED trauma room.



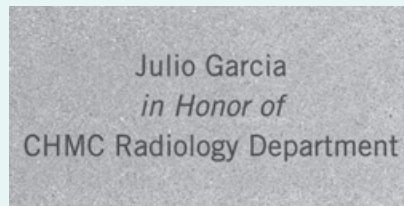
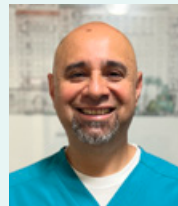
Rendering and current.

## Labor and delivery room.



## Leave your mark on our new tower.

For Nuclear Medicine Technologist Julio Garcia, giving back to the hospital is a family matter. "I feel that California Hospital Medical Center is family and that family bond extends into the community we serve," says the 15-year CHMC veteran. "Our community deserves high-quality health care by giving them a hospital they can be proud of. I'm proud to give back to my family and my community."



Make a contribution today and have your name etched in our history by clicking or scanning this QR code.



Hope Street staff, advisory board members and students along with Matthew and Tyler Katz (center) and the Coastal Gardens team at The Nest.

## Supporting sustainability for generations to come.



In April 2022, The Nest—Hope Street Margolis Family Center’s newest early care and education center—enrolled its inaugural class. At its core, The Nest not only educates children in the classroom, but also out of the classroom thanks to generous donor Matthew Katz.

Matthew, a passionate proponent of combating food insecurity, funded 14 panels totaling 375 square feet to house a living wall garden composed of perennials, succulents, fruits and vegetables that will be maintained by children at the facility.

Installed by Coastal Gardens, the living walls are self-contained vertical gardens of plants within a metal framework and mounted to an existing wall, or in this case, the perimeter of The Nest. The walls serve a dual purpose: 1) children learn the science behind horticulture and 2) they’ll be able to harvest and eat the nutritious foods they grow, developing lifelong healthy eating habits.

Earlier this summer, Matthew was accompanied by his young son Tyler and a group of Hope Street students, staff and advisory board members to install the final pieces of the living walls.

“This is about bringing life into an environment for the next generation,” says Matthew, “and to also teach children that you can grow food to thrive.”

Matthew, founder of Verifi, Inc., watched his own parents participate in local charities while teaching their children the importance of giving back and helping others. Since 2013, Matthew has generously supported Hope Street’s daily afterschool meals. In 2017, he launched The Katz Foundation to alleviate food scarcity around the world and provide at-risk communities with the tools needed to support and sustain a healthy population.

Thanks to the generosity of donors like Matthew, CHMC is able to help children and families prevent future health problems and meet their fullest potential through programs like Hope Street—starting with a healthy meal.



Matthew and Tyler Katz planting a succulent in a panel of the living wall installation at The Nest.

See more photos of The Nest by clicking or scanning this QR code:



## Breaking communication barriers with humankindness.

As one of the most linguistically diverse hospitals within CommonSpirit Health, two out of every three patients at CHMC prefer to speak a language other than English. With the help of philanthropy, CHMC Foundation subsidized Video Remote Interpretation (VRI) devices that offer over 100 languages at the touch of a button, 24/7. The iPads complement existing in-person and telephonic interpreter services.

Eleven iPads were procured— 10 installed on carts on patient floors and one mounted in the front lobby entrance to provide a warm welcome as guests arrive. Once a care provider enters the room, they select the patient’s preferred language and are connected to an interpreter within moments. With this tool, patients can feel more confident in their treatment journey and address any questions they may have.

“We once connected with a deaf man who escaped North Korea and came to America and learned American Sign Language,” Garrett South, Director of Patient Experience at CHMC, recalls. “Through this technology, we were able to talk with him and learn about his story in his own words. He thanked us for providing a safe and trusting environment, ending the interaction with a hug.”

Thanks to donor support, these VRI devices add a layer of humankindness, especially when patients are at their most vulnerable—allowing them and their care teams to engage in small talk about the weather, crack a joke, or even bond over exchanging memories of a favorite home-cooked meal.

CHMC is committed to creating healthier communities, delivering exceptional patient care, and ensuring every person has access to quality health care, no matter their preferred language.

“Offering interpreter services is essential for our diverse community. Without speaking in the same language, we would not be able to provide the high-quality, safe and compassionate care that we are known for.”

— Garrett South, Director of Patient Experience at CHMC



Members of CHMC care team with the donated VRI iPads.

### The 12 most common patient languages spoken at California Hospital include:

- |          |            |
|----------|------------|
| English  | Russian    |
| Spanish  | Cambodian  |
| Korean   | Armenian   |
| Arabic   | Farsi      |
| Mandarin | Vietnamese |
| Tagalog  | Cantonese  |



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