



Creating a healthier Los Angeles

2024–2025 Annual Impact Report

Hello humankindness®

CommonSpirit's mission, vision and values inform every aspect of our work each day, and remind us that we serve our patients, their families, our communities—and also each other.

Our mission

As a part of CommonSpirit Health, we make the healing presence of God known in our world by improving the health of the people we serve, especially those who are vulnerable, while we advance social justice for all.

Our vision

A healthier future for all, inspired by faith, driven by innovation and powered by our humanity.

Our values

Compassion

Care with listening, empathy and love.
Accompany and comfort those in need of healing.

Inclusion

Celebrate each person's gifts and voice.
Respect the dignity of all.

Integrity

Inspire trust through honesty.
Demonstrate courage in the face of inequity.

Excellence

Serve with fullest passion, creativity and stewardship.
Exceed expectations of others and ourselves.

Collaboration

Commit to the power of working together.
Build and nurture meaningful relationships.

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A message from leadership

Dear Friends,

Our annual impact report serves as a chance to pause and reflect. It is our opportunity to express gratitude for your unwavering support, and celebrate our collective achievements over the past year.

At California Hospital Medical Center, our leadership, medical professionals and staff recognize the pivotal role philanthropy plays in upholding our hospital's standards of excellence today and in pioneering innovative approaches to patient care for tomorrow. Your inspiring and generous contributions have propelled groundbreaking programs, facilitated the development of state-of-the-art facilities and equipped our clinicians with the necessary tools and technologies to provide the highest quality care to our community.

With the support of over 612 donors, we've raised over \$29,230,000 to further our mission and enhance access to quality health care for all.

Throughout fiscal year 2025, this tremendous donor backing has enabled us to achieve the opening of the Grand Tower housing an expanded Emergency Department and Level II Trauma Center, as well as expanded labor and delivery and Level III NICU services; fund state-of-the-art telemetry cardiac monitors; and enhance our "hospital without walls" model to ensure a safe space for our community at Hope Street Margolis Family Center.

As you peruse the uplifting stories of gratitude in the pages ahead, remember that it's your compassion and generosity that enable California Hospital Medical Center to deliver exceptional care. Medicine continues to progress, and our work remains unfinished. Together, we will continue making a meaningful impact and actively transform the lives of every patient we serve.

We extend our heartfelt appreciation for your confidence, collaboration and steadfast support. We are profoundly grateful for you.

With gratitude,

Jill Welton, MSN
Interim President
California Hospital Medical Center
Market President
Dignity Health Southern California

Eileen Conn
Foundation Board Chair



Jill Welton, MSN
Interim President



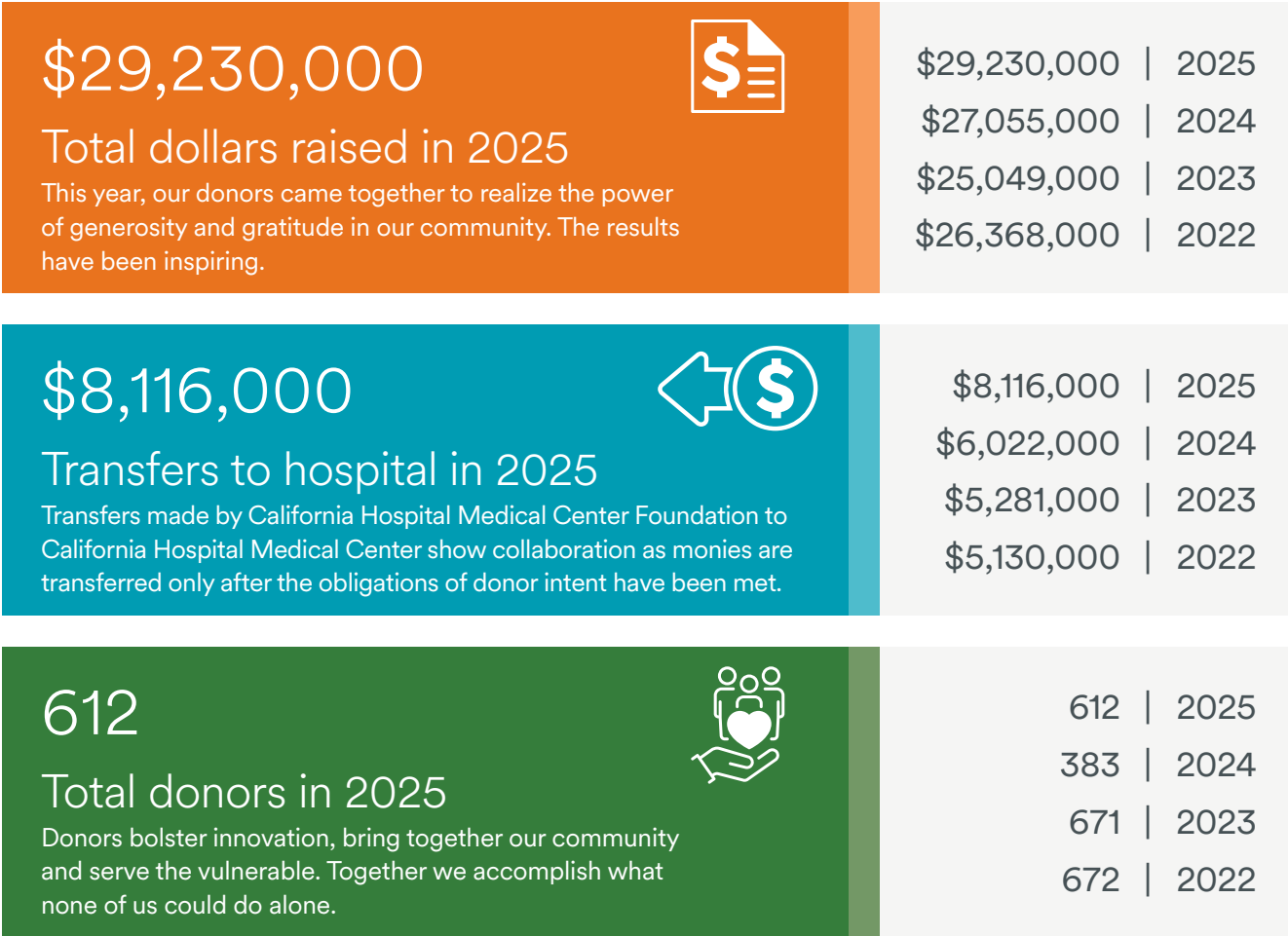
Eileen Conn
Foundation Board Chair



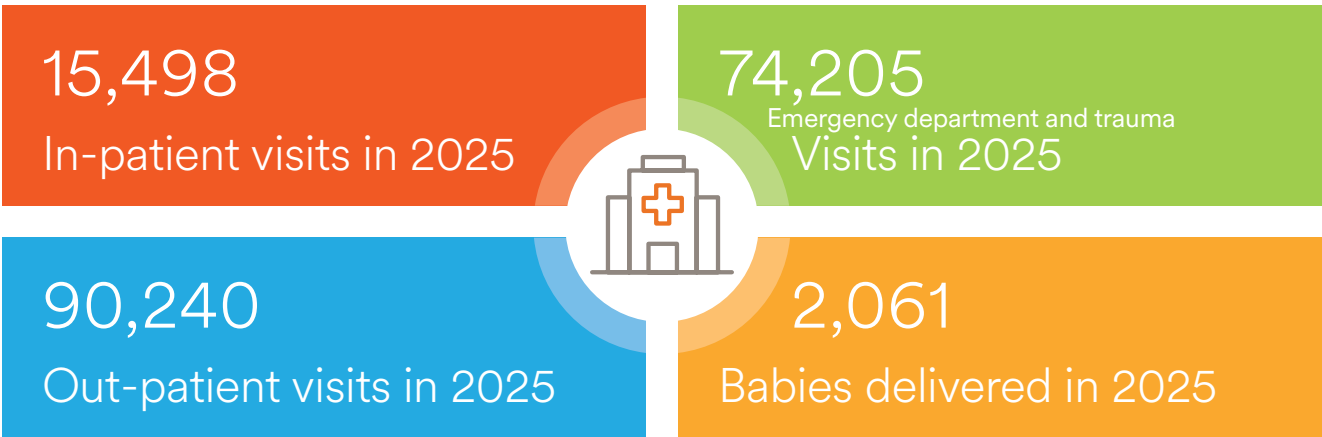
California Hospital Medical Center Foundation believes every act of humankindness is worthy of celebration and every expression of gratitude deserves recognition.



Giving by the numbers



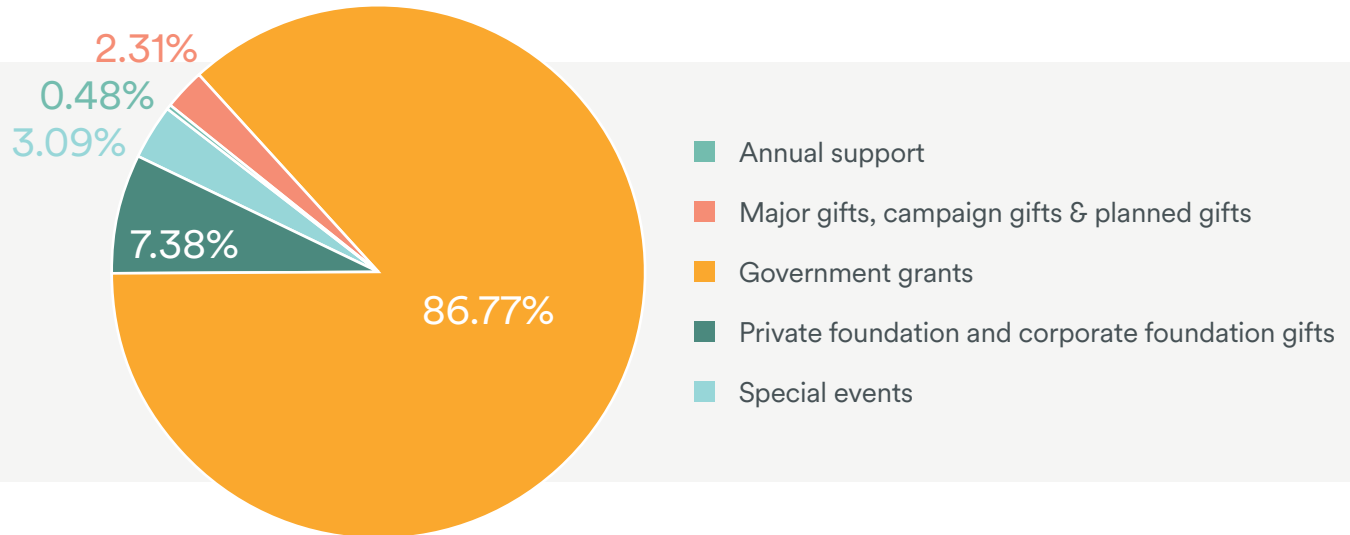
CHMC by the numbers



How funds are raised

At California Hospital Medical Center Foundation, a diverse group of donors supports our ministry through a variety of ways—annual donations, grants, planned and estate gifts, and attending events—we, and the patients we serve, are forever grateful.

Donations, both large and small, enable the foundation to provide leading-edge technology, build and support health education and community outreach programs, and support those who cannot afford the costs of health care.



What does it mean to be nonprofit?

California Hospital Medical Center Foundation is a mission-driven organization that exists to improve the health of everyone in our community. Philanthropy is an important way to connect those with resources to those in need, offering an opportunity to express gratitude for the expertise, care, and kindness experienced throughout our ministry. Together, we continue to advocate for those who are poor and vulnerable, and innovate how and where healing can happen—both inside our hospital and out in our communities.

100% of your donations benefit the cause.

Thanks to an operating grant from California Hospital Medical Center, 100% of your gift to California Hospital Medical Center Foundation is directed to your chosen designation. Your generosity and expressions of gratitude—individually and collectively—enable us to envision and achieve the remarkable. Thank you for working with us, connecting your purpose and passion with our mission to build more resilient communities.

Your support at work

In fiscal year 2025 these are the top ten areas that were funded through donations made to the foundation.



Cancer Care Equipment

\$1.85M



New Tower Construction

\$1.55M



Telemetry Monitoring System

\$1.54M



Hope Street Margolis Family Center

\$952K





Staff Training and Education

\$798K



Patient Care and Emergency Assistance

\$565K



Patient Care Navigation Services

\$65K



Community Health Programs

\$90.3K



HIV and Hepatitis C Screening

\$91.2K



Cardiac Care and Surgical Equipment

\$477K

Your kindness in action

Grand Tower grand opening marks new generation of care

On January 7, 2025 we celebrated the opening of our Grand Tower, a momentous event made possible by the incredible generosity of our community. The week that followed quickly showcased the profound impact this expansion had on the health and well-being of Angelenos. Within days after opening, CMHC welcomed the very first baby born in our new modernized maternity unit—a joyous symbol of new beginnings for a family supported by your philanthropic investments. Simultaneously our J. Thomas McCarthy Emergency Center and Leavey Trauma Center were bustling since day one—powerful reminders of the critical need and immediate benefit this expansion brought, and will continue to bring, to our community.

This \$215 million capital project was a significant investment in the health of Greater Los Angeles designed to be an essential anchor point for generations to come. Your \$25 million in philanthropic support was instrumental in bringing this vision to life. As the only full-service emergency and Level II trauma center in downtown LA treating 80,000 patients annually, the Grand Tower ensures we continue providing exceptional life-saving care to all who come through our doors. This is your compassion in action.

“The Grand Tower represents a significant investment in the health



CommonSpirit California Region executive leadership with California Hospital Medical Center senior leadership and board members at the Grand Tower ribbon-cutting ceremony on January 7, 2025.

FLOOR 1: Emergency & Trauma Services

Dedicated entrance to 6 trauma bays for the most seriously injured patients

46 exam rooms to serve more patients, more quickly

Dedicated pediatric patient rooms

Centrally-located CT scan and X-ray imaging suite

Waiting room designed to provide a calm and soothing environment

FLOORS 2 AND 4: Women's Services (labor & delivery, postpartum, neonatal ICU)

28 private postpartum rooms

24 NICU rooms giving families private space with their newborns

3 surgery suites with state-of-the-art equipment and technology

Pregnancy Care Center with private triage, antepartum, and birthing rooms

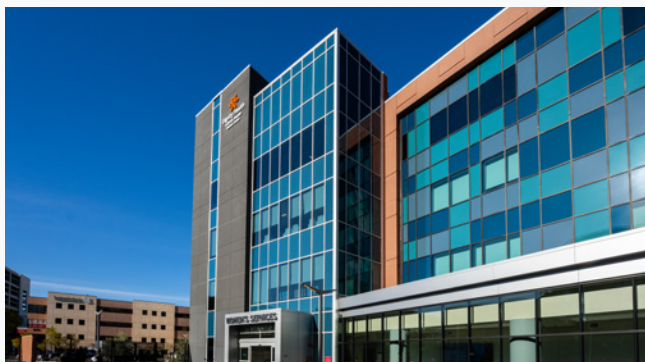
and well-being of our community,” says Jill Welton, Dignity Health Southern California Market President. “This thoughtfully designed facility significantly expands CHMC’s emergency, trauma, and maternal care services, providing families with advanced care close to home, addresses critical healthcare gaps, and reinforces our mission to improve health equity for the 85,000 residents and 500,000 workers of downtown Los Angeles.”

The new Emergency Department is a testament to this commitment, more than doubling in size and integrating leading-edge technology. It boasts more specialized care areas including dedicated pediatric rooms and a streamlined patient experience designed to improve care delivery

and reduce wait times, and six trauma bays (compared to our previous two trauma bays) for our most critically injured patients.

For expectant mothers and newborns, the Grand Tower offers a truly transformative experience. A private entrance leads to a fully redesigned Family Birth Center complete with private triage, antepartum and birthing rooms. The maternity care enhancements include 28 private postpartum rooms ensuring greater comfort and privacy for new mothers alongside 24 private rooms in our Level III Neonatal Intensive Care Unit (NICU) replacing the previous ward-style setup. This allows families to bond with their newest arrivals in a peaceful, private setting. Additionally three state-of-the-art surgical suites and a children's play area in the waiting room highlight CHMC's dedication to creating a family-friendly, advanced care environment.

The Grand Tower reinforces our commitment to providing advanced equitable care that serves all Angelenos. The Grand Tower stands as a beacon of hope and healing underscoring CHMC's unwavering commitment to addressing the needs of underserved communities and promoting greater health equity across the region. Thank you for your kindness in action for being a vital part of this inspiring achievement and for creating a healthier Los Angeles.



Donor spotlights



Kathleen McCarthy, third from right, with CHMC staff in The Thomas and Dorothy Leavey Foundation Neonatal Intensive Care Unit.

Kathleen McCarthy

"My parents Thomas and Dorothy Leavey believed in sharing the blessings they received," shares Kathleen McCarthy, a longtime CHMC donor. "Naming the Neonatal Intensive Care Unit in the Grand Tower at California Hospital Medical Center is a continuation of their legacy as a way to ensure that the most vulnerable newborns receive the best possible care. We are honored to support this vital service and hope our gift inspires others to give back to their community."



Jose Gonzalez

Jose Gonzalez, a clerk in the Medical Records Department, exemplifies the spirit of giving right here within our CHMC team. He supported the Grand Tower through the Employee Giving

Campaign where his contributions are recognized on a donor tile in the Rafael and Sharyl Mendez Family Foundation Garden. "I started as a volunteer with CHMC in 2001," Jose reflects. "It's important for everyone to have good health care and access to our services. You never know when you'll need care. I'm not a doctor, but if I can contribute in some way I will. This is how I give back. This is our hospital."

Igniting potential: the Oxford Family After-School Program Fund at Hope Street

For nearly 30 years, Sid Oxford has been a cornerstone of Hope Street Margolis Family Center's After-School Program, mentoring countless children since 1996. In 2025, he established the Oxford Family After-School Program Fund with a \$50,000 gift—a testament to generations of dedication to vulnerable youth.

Sid's commitment stems from values instilled by his parents, Isabel "Betty" Morales Oxford and Richard O. Oxford. Growing up in Los Angeles with their unconditional support, he experienced firsthand the impact of positive adult role models. "My parents were either at a practice or a game or they were coaching me," he recalls. This inspired his work with children whose families faced barriers to regular involvement. "I truly appreciate working with these kids because they or their parents don't have the opportunities that my parents had," he explains. "I make sure that these kids know that they're supported, they're loved...that there are people out there that truly want to see them succeed."

The Oxford family's connection to Hope Street runs deep. Betty, a former schoolteacher, was one of the program's first volunteers, dedicating countless hours tutoring children. Richard, co-founder of Dial Industries, Inc., joined the CHMC Foundation Board of Directors and Hope Street's Fund Development Advisory Board. Both championed Hope Street throughout their lives. At the 2016 Annual Giving Society President's Reception, they received the "Spirit of Philanthropy Award." Betty passed away in 2017.

At Hope Street, "relationships are the secret sauce," Sid notes. The program offers academic support, recreational activities, field trips and the annual Summer of Science program. This year was especially meaningful when two former students returned as UC Riverside graduates and Hope Street employees, serving as mentors themselves.

After almost 30 years, Sid shows no signs of slowing down. "These kids keep me young and as long as what I'm doing is meaningful, then I don't know if I could stop."

"I couldn't be prouder of the work Sid has done," Richard adds. "By establishing this fund, he's ensuring its vital impact will continue for generations."



Richard, Betty and Sid Oxford at the 2016 Spirit of Philanthropy Awards ceremony.



Dr. Sophia Pak's enduring support for CHMC

Dr. Sophia Pak, a pathologist at CHMC, embodies a strong commitment to health and healing. Her critical diagnostic work, though “behind the scenes,” directly impacts patient treatment. A long-time donor, Dr. Pak cemented her dedication to CHMC’s future by establishing a charitable gift annuity in 2019, a planned gift that will provide her with guaranteed fixed payments annually for her lifetime, while also supporting the hospital’s mission.

Dr. Pak’s passion for giving originated from her mother’s example of kindness in South Korea. She was drawn to CHMC for its “family-like” environment and its service to the “underserved, uninsured and vulnerable,” finding her work fulfilling by bringing hope to the community. Her support for our Grand Tower tile campaign is reflected in the Rafael and Sharyl Mendez Family Foundation Garden, where her tile inscription states: “These have been the best [30] years of my life working with dedicated doctors and all the hospital staff will treasure the experience endlessly.” Dr. Pak hopes her philanthropy creates a “ripple effect,” inspiring others to join in solving critical health challenges together. Her enduring legacy at CHMC is a guiding light of compassion and hope.

Dr. Sophia Pak holding her Spirit of Philanthropy Award.

Lifesaving rhythms: Philanthropy’s impact on telemetry at CHMC

At CHMC, the dedication of our staff is matched by your generosity, which fuels their life-saving work. The recent acquisition of a new telemetry monitoring system exemplifies philanthropy’s impact.

Jenny Choi, Director of Nursing for Telemetry, oversees a department providing continuous cardiac monitoring for patients. A critical \$1.5 million upgrade allows staff to continuously read cardiac rhythms with enhanced sensitivity, with data transmitted to a central monitoring room. This precision allows for earlier detection of issues, preventing complications and improving outcomes.

For Choi, philanthropy is essential. “With the patient population we serve, we don’t always have a lot of resources,” she noted. Donor support provides tools and “reassurance that if anything is needed, we have someone we can open our hands to.” Choi’s personal commitment stems from seeing her uninsured father’s struggles. She finds purpose in serving CHMC’s vulnerable patients and working alongside her dedicated “family” of colleagues.





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