



August 2023

Dear Valued Community Member,

We appreciate your interest in volunteering at California Hospital Medical Center (CHMC). Our volunteers are an integral part of how we meet the needs of our community. We are aiming for a Fall 2023 relaunch of the Volunteer Services program. Please refer to the Frequently Asked Questions and Answers for more information. Thanks for your patience and interest in volunteering at CHMC.

**FAQs:**

- **I wanted to be a summer volunteer, what can I do now?**

Unfortunately, school is starting and summer is coming to an end. Accept our apologies for not getting you through the system sooner. We will still onboard your volunteer application and welcome you to join any of our volunteer programs that last throughout the year. We have programs from one-time events to weekly commitments.

- **How often do I need to volunteer to maintain as an active volunteer?**

You must have at least one (1) volunteer check-in within a 12 month period and maintain all required trainings to maintain an active volunteer.

- **How do I check what is my next step in the volunteer process?**

You will need the following:

1. Volunteer Application
2. Interview
3. Employee Health Screening
4. Background Check (if over 18)
5. Creation CommonSpirit Health account.

Call the Volunteer Services office at 213.742.5707 for more information.

- **Why am I being asked to re-submit pieces of my application?**

As we are creating our updated volunteer program that complies with CommonSpirit Health, you may be asked to submit pieces of your volunteer application.



- **What is the best contact for Volunteer Services?**
  - Veronica Bonilla, Manager of Volunteer Services
    - 213.742.5707
    - [veronica.bonilla@commonspirit.org](mailto:veronica.bonilla@commonspirit.org)
  - Garrett South, Director of Patient Experience
    - 213.742.6307
    - [garrett.south@commonspirit.org](mailto:garrett.south@commonspirit.org)