



Your kindness in action.

2020–2021 Annual Impact Report



**California Hospital
Medical Center Foundation.**
A Dignity Health Member

Our Mission

As CommonSpirit Health, we make the healing presence of God known in our world by improving the health of the people we serve, especially those who are vulnerable, while we advance social justice for all.

Our Vision

A healthier future for all, inspired by faith, driven by innovation and powered by our humanity.

Our Values

Compassion

Care with listening, empathy and love.
Accompany and comfort those in need of healing.

Inclusion

Celebrate each person's gifts and voice.
Respect the dignity of all.

Integrity

Inspire trust through honesty.
Demonstrate courage in the face of inequity.

Excellence

Serve with fullest passion, creativity and stewardship.
Exceed expectations of others and ourselves.

Collaboration

Commit to the power of working together.
Build and nurture meaningful relationships.

Our Hospital and Foundation

California Hospital Medical Center has served the community since 1887, providing compassionate, high-quality, and affordable care. We are a member of Dignity Health, part of CommonSpirit Health, one of the largest nonprofit health systems in the nation. The CHMC Foundation supports California Hospital's mission by raising philanthropic resources for capital improvements, new technology, staff education, and community programs.

Board of Directors

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A message from our leadership.



Alina Moran
Hospital President



Jeffrey R. Germain
Foundation Board Chair

This is a pivotal—and exciting—time for our hospital.

The last two years reminded us how vital California Hospital is to the health of our community. Since the beginning of the COVID-19 pandemic, we have seen bravery, resiliency, and compassion from our team members as they stood on the front lines of this crisis and committed themselves fully to the work that is their calling.

Although caring for COVID-19 patients required our full attention and enormous amounts of resources for much of 2020 and 2021, we continued to deliver on our promise of helping people in our community stay well and out of the hospital. We have long understood that good health is more than just the absence of illness or injury. Access to nutritious food, safe housing, clean air and water, economic security, nurturing relationships, and educational opportunities are just as essential for true well-being, which is why California Hospital has programs in place to address these needs for our most vulnerable community members.

Everything we do, whether within our four walls or throughout our communities, reflects the kindness of our donors. Thank you for believing in the value of our programs and people to help alleviate human suffering and create a truly thriving Los Angeles.

As we look towards tomorrow, we are poised to accelerate our impact. If you have been to our campus recently, you will have seen the new four-story patient care tower that is under construction. This transformational addition will expand our trauma and emergency capacity, modernize our mother/baby units, and create space within our existing buildings for new services. Together, these improvements will ensure that California Hospital can continue to lead our community towards a healthier, more vibrant future.

We share this report with you in a spirit of gratitude for all that we've accomplished together, and in a spirit of hopefulness for all that is to come.

Thank you for your continued support.

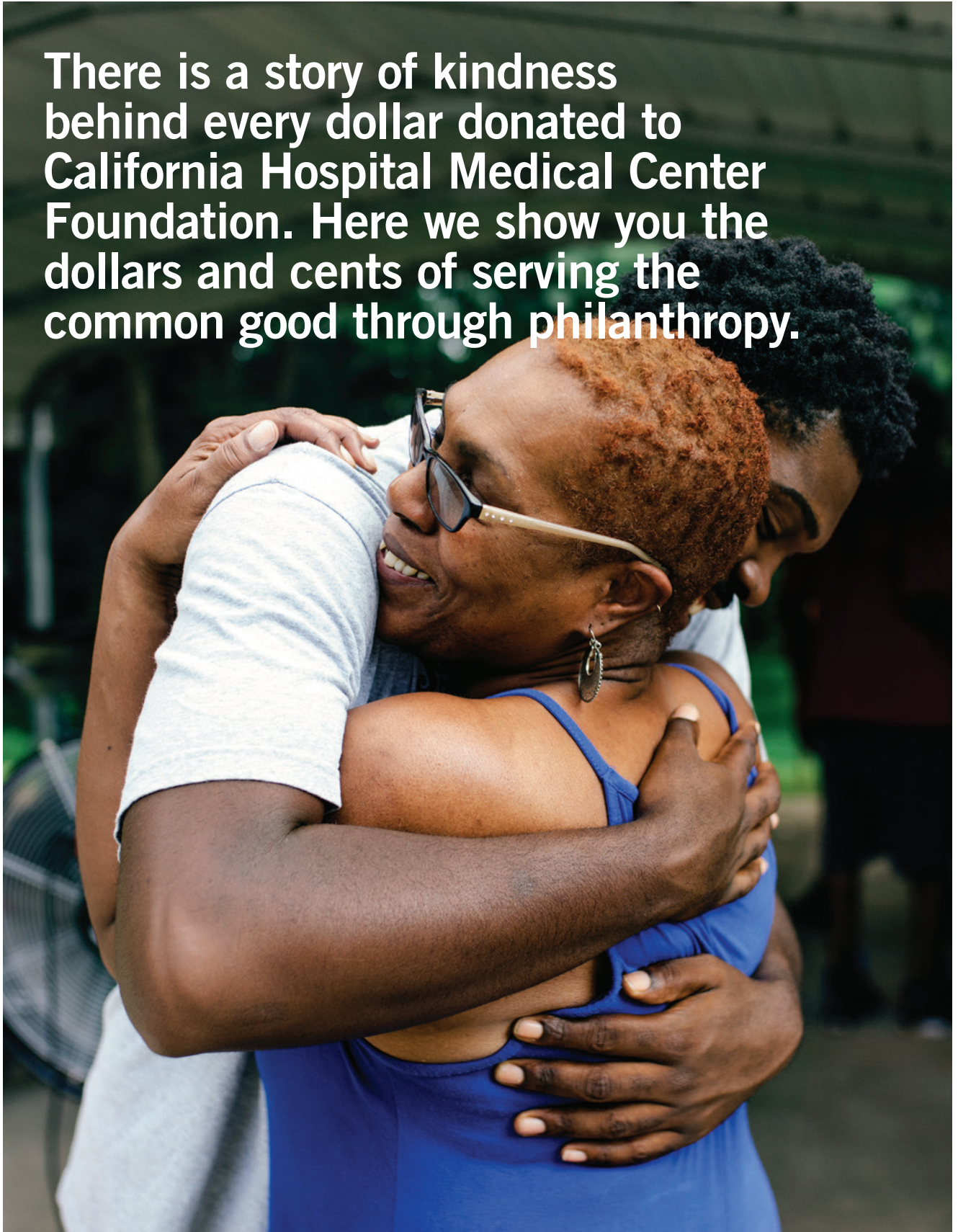
A blue ink signature of Alina Moran, consisting of a stylized 'A' followed by a long horizontal stroke.

Alina Moran, MPA, FACHE, FAB
Hospital President

A blue ink signature of Jeffrey R. Germain, featuring a large, cursive 'J' followed by 'R Germain'.

Jeffrey R. Germain
Chair, Foundation Board of Directors

**There is a story of kindness
behind every dollar donated to
California Hospital Medical Center
Foundation. Here we show you the
dollars and cents of serving the
common good through philanthropy.**



Giving by the numbers.

Total dollars raised.

This year, our donors came together to realize the power of generosity and gratitude in our community. The results have been inspiring.



\$26,692,000	2021
\$22,693,055	2020
\$29,599,000	2019

Transfers to hospital.

Transfers made by the CHMC Foundation to CHMC show collaboration as monies are transferred only after the obligations of donor intent have been met.



\$8,030,000	2021
\$6,603,000	2020
\$5,197,000	2019

Total donors.

Donors bolster innovation, bring together our community, and serve the vulnerable. Together we accomplish what none of us could do alone.



923	2021
1,452	2020
1,866	2019

CHMC by the numbers.



Hospital

134 years serving the community

15,183 inpatient visits

78,894 outpatient visits

57,839 emergency visits, including **2,316** trauma visits

2,708 babies delivered



Community Benefits

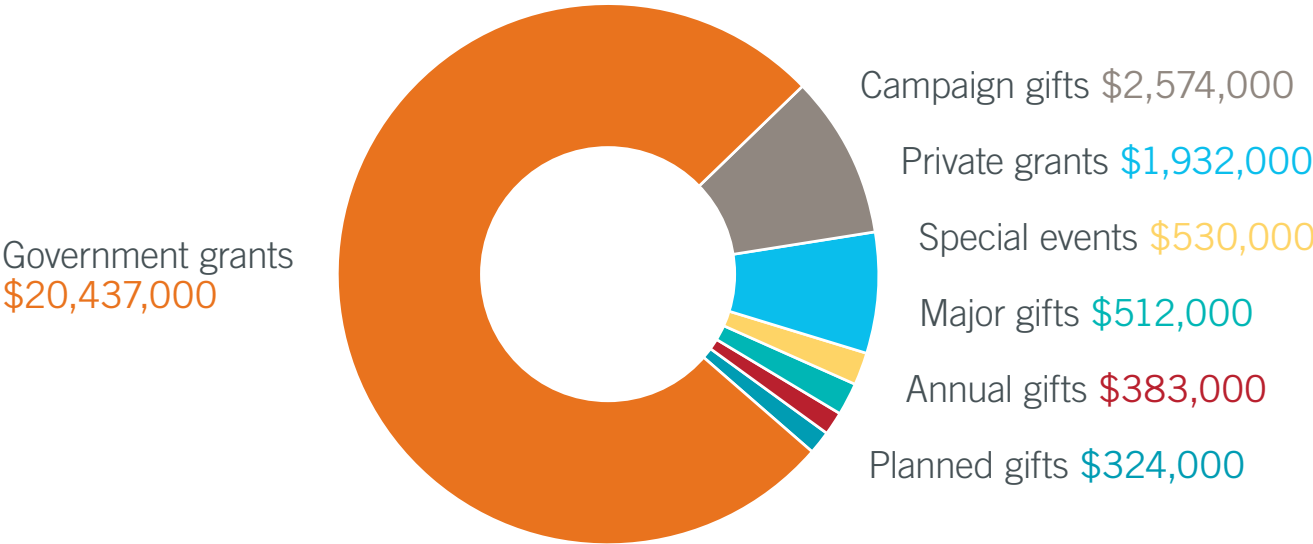
\$130,501,534 in patient financial assistance, unreimbursed costs of Medicaid, community health improvement services, community grants, and other community benefits

1,660 people enrolled in health insurance by the Para Su Salud program

16,067 new families served by the LA Best Babies Network's Home Visitation program

How funds are raised.

At California Hospital Medical Center Foundation, a diverse group of donors supports our ministry through a variety of ways—campaign gifts, annual donations, grants, planned and estate gifts, and special events.



Where funds go.







100% of your donation benefits the cause.

When you donate to California Hospital Medical Center Foundation, 100% of your donation supports the area of need you designate. This is possible because the foundation receives an operating grant from the hospital which covers our staff salaries, benefits, event costs, and other fundraising expenses.

Your support at work.

In fiscal year 2021, these are the top ten areas that were funded through donations made to CHMC Foundation.

<p>New tower construction</p>  <p>\$4,574,937</p>	<p>Hope Street Margolis Family Center</p>  <p>\$1,308,066</p>	<p>Intensive Care Unit</p>  <p>\$537,950</p>	<p>Pandemic response</p>  <p>\$498,441</p>
<p>Cardiology</p>  <p>\$356,722</p>	<p>Radiology</p>  <p>\$199,379</p>	<p>Coordinated Care Initiative care navigation services</p>  <p>\$198,753</p>	<p>Emergency and other equipment</p>  <p>\$167,300</p>
<p>Sleeper chairs for overnight visitors</p>  <p>\$47,100</p>	<p>Patient emergency assistance</p>  <p>\$11,273</p>	<p>Together we heal.</p>	

Your kindness in action.



Dr. Rafael and Sharyl Mendez

Giving to save lives is a generational affair for the Mendez family.

For Rafael Mendez, MD, FACS, the journey from musician to renowned transplant surgeon included a life-changing stop at California Hospital Medical Center.

As the sons of trumpet virtuoso Rafael Mendez, Dr. Mendez and his twin brother, Robert, performed alongside their father around the world, including an appearance on The Ed Sullivan Show. But the brothers soon discovered a new path in medicine, which combined the technical expertise and sheer joy of creating music with the ability to heal and save lives.

After earning degrees at Stanford University and the University of California, San Francisco, Dr. Mendez became a board-certified urologist and Fellow of the American College of Surgeons and joined California Hospital, where he served for more than 30 years and chaired the Division of Urology. Drawn by the hospital's commitment to caring for all in need, Dr. Mendez also joined the Foundation Board of Directors, helping to raise the resources for the hospital to fulfill this mission.

His wife, Sharyl, volunteered to lead fundraising events, and together they donated generously to the hospital. Dr. Mendez considered his "home away from home."

Dr. Mendez's children, Nicole and Rafael, Jr. (Ralph), fondly recall weekend family outings that invariably included a visit to California Hospital, where they played out front or in the parked car while their father rounded on patients. "My dad loved being a physician, caring for his patients," says Nicole.

In addition to his service at California Hospital, Dr. Mendez and his brother headed one of the nation's largest centers for kidney transplantation at nearby St. Vincent Medical Center, performing thousands of transplants over the course of more than 35 years. They created the Mendez National Institute of Transplantation Foundation to advance research, practice and education with the ultimate goal of bettering the lives of those with end-stage organ disease, and co-founded the organ procurement center OneLegacy, which today is the largest organ, eye and tissue recovery organization in the world.

“My dad felt at home here because everyone was committed to providing quality care to a community with so much need.”

— Nicole Mendez

Even as his work as a transplant surgeon, researcher, and professor occupied more and more of his time, Dr. Mendez’s affection for California Hospital never wavered. “Both my mom and dad developed so many lasting friendships at this hospital,” explains Nicole. “They were more than just professional colleagues—they were like family.”

As Nicole and Ralph have assumed a growing role in their family foundation, they have sought out opportunities to impact the world in ways that honor their parents. In spring 2021, they pledged a leadership gift for the hospital’s expansion and new tower construction project. “My dad felt at home here because everyone was committed to providing quality care to a community with so much need,” says Nicole. “And now, through this expansion, the hospital will be able to provide the best possible care to even more patients, for decades to come.”

In recognition of this gift, the landscape plaza at the hospital’s main entrance—where Nicole and Ralph spent many a Saturday afternoon patiently waiting for their dad to finish his rounds—will soon be named in honor of the Mendez family.

Dr. and Mrs. Mendez with their children, Rafael, Jr. (Ralph) and Nicole



Caring for our caregivers.

In a year of unimaginable and unrelenting challenges, your generous financial support and donations of meals, snacks, self-care items, personal protective equipment—even a much-needed forklift—sustained and nourished our staff physically, mentally, and spiritually. Thank you for being here for us, so that we could continue to be here for our community.



“What makes the CA Bridge model so powerful is that Substance Use Navigators are embedded in the hospital to ensure that patients with substance use disorders who present to the emergency department are rapidly linked to ongoing treatment.”

— Dr. Jennifer Zhan



CHMC's first Substance Abuse Navigator, Kelsey Ikemoto (now part of our Social Work team), and Dr. Jennifer Zhan outside of our emergency department.

Substance Use Navigators support patients on their journey to recovery.

Challenged by homelessness, chronic health conditions, and substance abuse, Curtis was a frequent patient in CHMC's Emergency Department, so much so that staff knew him by name. When the hospital's Substance Use Navigator (SUN) at the time, Kelsey Ikemoto, first began meeting with Curtis and offering him treatment options for his substance abuse, he was not receptive, declining help on 12 different occasions.

It wasn't until Curtis found himself back at CHMC and meeting with Kelsey for the 13th time that he finally agreed to get help. Kelsey helped Curtis enroll in a treatment program, obtain his prescription medications, access a cell phone, and arrange transportation to his follow-up appointments. This individualized support helped Curtis achieve sobriety, prompting his family to reach out to Kelsey in gratitude, noting, "This is the longest that Curtis has been sober in his life!"

The CA Bridge Program was brought to CHMC by emergency physician Dr. Jennifer Zhan. Concerned by the high number of homeless patients struggling with substance abuse who repeatedly sought care in our emergency room, she worked with hospital leadership to secure a CA Bridge grant. CA Bridge is a program of the Public Health Institute and funded through sources including the California Department of Health Care Services and Cigna Foundation.

The approach combines Medication Assistance Treatment (to ease the effects of substance withdrawal) with a SUN who provides a holistic assessment of the patient's needs, connections to immediate resources and ongoing support after discharge. On average, the program serves 22 patients a month, with each patient receiving at least four hours of counseling and care coordination.

The program's impact is clear, says Emergency Services Director Shalina Steccato, RN: "The navigator's full-time presence and partnership with the clinical care team builds trust and rapport with repeat patients, and we've helped many patients struggling with drug addiction stay drug-free for months. This model helps ensure that patients are getting the care they need even after they leave our hospital."



Left: Saturday parent/child reading groups helped prepare 4–5 year olds to start school in the fall.

Right: Students studied environmental science in the field with the help of the Friends of Ballona Wetlands.

Summer is a time of learning at Hope Street Margolis Family Center thanks to California Community Foundation and individual donors.

Summer brings more than hot weather and vacation time. For too many students, the school break results in the loss of a significant percentage of their academic gains from the prior year. For students at Hope Street Margolis Family Center, however, summer brings an opportunity to sustain and broaden their learning while having fun.

A \$75,000 grant from California Community Foundation’s (CCF) Summer Learning Initiative enabled Hope Street to provide academic enrichment to mitigate learning loss and address the social-emotional needs of children disproportionately impacted by the COVID-19 pandemic. Funding supported an intensive summer “boot camp” for 50 children ages 4–5 years heading into Transitional Kindergarten or Kindergarten and their parents. The outdoor group was held every Saturday morning at Hope Street’s three early care and education centers. Families also received a book each week to help build home libraries and guidance on supporting early literacy and language skills.

CCF funding and a portion of the more than \$700,000 generously contributed by donors to our Champions for Children “Non-event Fundraiser” also supported this year’s “Summer of Science” program, allowing us to safely double the number of participating youth from 40 to 80 by funding additional staffing, materials, and bus rentals to accommodate social distancing and other precautions.

“Hope Street’s Summer Reading Group helped me learn new strategies on how to help my child. In just a few weeks, I have seen improvements and growth in my daughter, especially in taking the initiative to do things independently.”

— Mother who attended the weekly group with her 4-year-old daughter

Click Here

For more stories of how you and fellow donors are caring for our community, please visit our website.



1401 South Grand Avenue
Los Angeles, CA 90015

Tel 213-742-5867
supportcaliforniahospital.org

Thank you!